

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redressal Forum
Nagpur Urban Zone, Nagpur**

Case No. CGRF(NUZ)/182/2014

Applicant : Shri Gangaram Mangal Shaha,
Thr:- Shri Jitendra G. Shaha,
Plot No. 5, Teachers Colony,
Kharbi Road,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(Distribution Franchisee),
MSEDCL, N.U.C.,
NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,
Chairman.
2) Adv. Subhash Jichkar
Member.
3) Shri Anil Shrivastava,
Member / Secretary.

ORDER PASSED ON 22.9.2014.

1. The applicant filed present grievance application before this Forum on 28.7.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he received excessive bill for the month of April 2014 for 836 units. He complained to SNDL but his grievance was not redressed. He approached to

I.G.R.C. but his application was rejected on 8.7.2014. Being aggrieved by the said order applicant approached to this Forum.

3. Non applicant denied applicant's case by filing reply dated 8.8.2014. It is submitted that meter of the applicant is tested by acucheck on 5.6.2014 and at that time it was suggested that meter be tested in meter testing laboratory. Accordingly meter was tested in meter testing laboratory in presence of the applicant on 13.6.2014 and it is found O.K. Bill issued by SNDL is legal and proper. Grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. We have carefully perused bill of the applicant for April 2014. It is for 836 units. Bill of May 2014 is for 571 units. Bill for June 2014 is for 613 units. SNDL also produced photos of meter reading which are tallied with the entries in CPL. There is spot inspection report on record which shows that there is sufficient connected load. So far as connected load is concerned, there are 4 tube lights, 4 CFL, 5 fans, 2 TVs, 2 set top boxes, 1 freeze, 1 motor pump, 2 coolers and one A.C. Therefore it is possible that due to excessive use the consumption increased. Further more, month of April, May & June is peak summer season. Therefore it is but natural that there was much consumption utilised by the applicant.

6. Meter is tested in meter testing laboratory and meter testing report Dt. 5.6.2014 is on record. It shows that meter is O.K.

Therefore it is clear that consumption utilised by the applicant is recorded by the meter correctly. Therefore bills are legal and proper and can not be revised. Hence the following order : -

ORDER

- 1) Grievance application is dismissed.

Sd/-
(Anil Shrivastava)
MEMBER
SECRETARY

Sd/-
(Adv. Subhash Jichkar)
MEMBER

Sd/-
(Shivajirao S. Patil),
CHAIRMAN