Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/123/2014

Applicant : Late Chhotelal G. Kolte,

Thr:- Shri Bhimrao C. Kolte, Timki Bazar, Behind Gupta

Aata Chakki, Timki,

Nagpur: 18.

Non-applicant: Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, N.U.C.,

NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 15.7.2014.

- 1. The applicant filed present grievance application before this Forum on 17.5.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that his meter is faulty. Applicant is receiving excessive bills. Therefore meter be tested and bill may be revised.

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- 3. Non applicant denied applicant's case by filing reply dated 26.5.2014. It is submitted that meter is tested and found O.K. Grievance application may be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. During the course of hearing on 27.5.2014, it was ordered by the Forum to test the meter in the laboratory of M.S.E.D.C.L. SNDL filed letter Dt. 25.6.2014 on record to the effect that it is reported by In charge of MMG that the said meter is already scrapped and presently not available for testing in the laboratory.
- 6. Therefore it is clear that meter is faulty and hence provisions of regulation 15.4.1 of MERC (Electricity Supply Code and Other Conditions of Supply) Regulations 2005 are applicable and bill of the applicant must be revised. Hence following order:

ORDER

- 1) Grievance application is partly allowed.
- 2) It is hereby ordered that non applicant shall revise bill of the applicant according to proviso of regulation 15.4.1 of MERC (Electricity Supply Code and Other Conditions of Supply) Regulations 2005.
- 3) Non applicant to report compliance within 30 days from the date of this order.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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