

**Maharashtra State Electricity Distribution Co. Ltd.'s
Consumer Grievance Redresses Forum
Nagpur Zone, Nagpur**

Case No. CGRF(NZ)/104/2017

Applicant : Smt. Bhagerathibai Narayan Kawre,
Qtr. No. B/10/117, Ekta Colony,
Nagpur.

Non-applicant : Nodal Officer,
The Superintending Engineer,
(D/F), NUC, MSEDCL, Nagpur

Applicant represented by : 1) Shri. V. P. Dixit,

Non-applicant represented by: 1) Shri S. P. Darwade, Dy.Manager, MSEDCL.
2) Shri Dahasahastra, SNDL, Nagpur.

Quorum Present : 1) Shri Vishnu S. Bute,
Chairman.
2) Shri N.V.Bansod,
Member
3) Mrs. V.N.Parihar,
Member Secretary.

ORDER PASSED ON 21.12.2017

2. The applicant, Shri V. P. Dixit, presented this grievance application feeling aggrieved by the order passed by the IGRC-SNDL-Nagpur in case no. 0492/2017 on 9-11-2017.

Notice was issued to the respondent. Both the parties were present on 21-12-2017. They were heard.

3. Shri Dixit argued that the IGRC ordered to issue the bill showing the consumption of 100 units per month for the period from June 2014 to May 2015. He urged that the relief given is not sufficient. He further added that he may be allowed to deposit the arrears in suitable instalments.

4. In reply the respondent stated that the applicant submitted complaint in June 2015. His meter was checked on 15-06-2015. The IGRC ordered to issue him the bills showing his consumption of 100 units per month. The bills are revised accordingly. Since the IGRC accepted the request of the applicant, the instant application has no force. It was further added that the forum may pass suitable orders regarding his request for instalments.

5. We have perused the papers. We have heard both the parties carefully. On perusal of the grievance application dt. 28-11-2017, it is seen that the prayer of the applicant is as under.

८. मंचाकडून अपेक्षित मदतीचे स्वरूप - कुल बिल १०० यूनिट के हिसाब से दिया जाय.

On perusal of the order of the IGRC, it is seen that the meter was checked on 15-06-15 and the applicant was given a relief for the period from June 2014 to May 2015. In our opinion the relief given by the IGRC is just and proper.

The applicant requested for installments to pay the arrears. When asked to the respondent, it was told that the applicant is in arrears of Rs.19,881/- as on today. In our opinion it will proper to give three installments.

In view of the above discussion we pass the following order.

ORDER

1. Application no. 104/17 is party allowed. The order passed by the IGRC is confirmed.
2. The applicant should pay the arrears in three installments as below.
 - i. Rs.7000/- on or before 31-12-2017.
 - ii. Rs.7000/- on or before 31-01-2018
 - iii. Balance before 28-02-2018.

Sd/-
(Mrs. V. N. Parihar),
MEMBER SECRETARY

Sd/-
(N. V. Bansod)
MEMBER(CPO)

Sd/-
(Vishnu S. Bute),
CHAIRMAN