Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/180/2014

Applicant : Shri Michel B. Dayamoni,

Nai Basti, Mangalwari Bazar,

Apang School, Nagpur : 13.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, N.U.C.,

NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 22.9.2014.

- 1. The applicant filed present grievance application before this Forum on 24.7.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that he received excessive bill for the month of May 2014 for 1376 units. Therefore bill may be revised. His grievance is not redressed by S.N.D.L., therefore he approached to I.G.R.C. Learned I.G.R.C. decided the matter as per

Page 1 of 3 Case No. 180/14

order dated 22.7.2014. Being aggrieved by the said order, the applicant approached to this Forum.

- 3. Non applicant denied applicant's case by filing reply dated 8.8.2014. It is submitted that bill issued to the applicant is legal and proper and on the basis of consumption of the applicant. Order of Learned I.G.R.C. is complied and credit is given to the applicant. No further relief can be granted. Grievance application deserved to be dismissed.
- 4. Forum heard arguments of both the sides and perused the record.
- 5. CPL of the applicant shows that in May 2014 there was consumption of 1376 units. In June 2014, 681 units, and in July 2014 831 units. It is a matter of record that meter of the applicant is already changed. After installation of new meter also, there is similar consumption pattern. Therefore it appears that bill issued to the applicant is not excessive. Meter is tested in meter testing laboratory and it is found O.K. Therefore it is clear that consumption recorded by the meter is the actual consumption utilised by the applicant. Record shows that Learned I.G.R.C. had already given sufficient relief to the consumer and that order is already executed. Further-more, during the pendency of this matter as per order dated 13.8.2014, this Forum has directed to test the meter in the laboratory of M.S.E.D.C.L. and to submit meter testing report. Accordingly, Executive Engineer, Testing (U), MSEDCL, Nagpur submitted testing report dated 10.9.2014 to the effect that meter is O.K. Therefore we

Page 2 of 3 Case No. 180/14

find no substance in the grievance application and it deserves to be dismissed. Hence following order:-

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

Page 3 of 3 Case No. 180/14