Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur Case No. CGRF(NUZ)/165/2014

Applicant	: Shri Mayur Martin Moresh, Bara Kholi Chouk, Nara Road, Nagpur : 14.
Non–applicant	: Nodal Officer, The Superintending Engineer, (Distribution Franchisee), MSEDCL, N.U.C., NAGPUR.
<u>Quorum Present</u>	: 1) Shri Shivajirao S. Patil, Chairman.
	2) Adv. Subhash Jichkar Member.

3) Shri Anil Shrivastava, Member / Secretary.

ORDER PASSED ON 12.9.2014.

1. The applicant filed present grievance application before this Forum on 7.7.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that he is receiving excessive bill. His meter is fast. Therefore meter be tested and bill may be revised.

3. Non applicant denied applicant's case by filing reply dated 26.7.2014. It is submitted that meter of the applicant is already replaced by new meter and old meter is tested in the meter testing laboratory and it found O.K. Therefore grievance application deserves to be dismissed.

4. Forum heard arguments of both the sides and perused the record.

5. As per order dated 30.7.2014, it was ordered by the Forum that meter be tested in the laboratory of M.S.E.D.C.L. and to submit report on or before 11.8.2014. Accordingly, Executive Engineer, (U) Testing Division, MSEDCL, Nagpur submitted testing report dated 15.9.2014, but report is submitted on 17.9.2014. As per this meter testing report meter is O.K. Therefore old meter is replaced and new meter is installed. Furthermore, old meter is tested firstly in meter testing lab of SNDL and secondly in the laboratory of M.S.E.D.C.L. and both the times meter was found O.K. Therefore consumption recorded by the meter is consumption utilised by the applicant and hence bill can not be revised and grievance application deserves to be dismissed. This application is filed on 7.7.2014 and it was necessary to dispose off it within 2 months i.e. on or before 7.9.2014. However, delay is caused due to late submission of meter testing report by M.S.E.D.C.L. Arguments were heard on 30.7.2014 and it was ordered to test meter in the laboratory and to submit the report on or before 11.8.2014 but testing report dated 15.9.2014 is filed on record on 17.9.2014 and therefore due to late submission of meter testing report, delay is caused in deciding the matter. Hence following order : -

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY

Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN