Maharashtra State Electricity Distribution Co. Ltd.'s Consumer Grievance Redressal Forum Nagpur Urban Zone, Nagpur

Case No. CGRF(NUZ)/112/2014

Applicant : Smt. Rama K. Buty,

House No. 317,

Ravindranath Tagore Road,

Civil Lines, Nagpur.

Non-applicant : Nodal Officer,

The Superintending Engineer,

(Distribution Franchisee),

MSEDCL, N.U.C.,

NAGPUR.

Quorum Present : 1) Shri Shivajirao S. Patil,

Chairman.

2) Adv. Subhash Jichkar

Member.

3) Shri Anil Shrivastava,

Member / Secretary.

ORDER PASSED ON 5.7.2014.

- 1. The applicant filed present grievance application before this Forum on 7.5.2014 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).
- 2. The applicant's case in brief is that he is receiving excessive electricity bills. His meter is fast. Therefore meter of the applicant may be tested and bill may be revised.

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- 3. Non applicant denied applicant's case by filing reply dated 20.5.2014. It is submitted that meter of the applicant is tested and it is found O.K. Therefore consumption recorded by the meter is the actual consumption utilised by the applicant. Bills issued to the applicant are perfectly correct and there is no scope for revision. Grievance application may be dismissed.
- 6. Forum heard arguments of both the sides and perused the record.
- 7. It is true that meter of the applicant was tested by S.N.D.L. but the applicant was not satisfied with that test report. Therefore during the course of hearing, it was ordered by the Forum to test the meter in the laboratory of M.S.E.D.C.L. and submit the test report. Accordingly, meter of the applicant was tested in the laboratory of M.S.E.D.C.L. Executive Engineer, Urban Testing Division, MSEDCL, Nagpur filed meter testing report on record and as per this meter testing report meter of the applicant is O.K.
- 8. Therefore it is clear that meter of the applicant is neither fast nor faulty but it is O.K. Therefore consumption recorded by the meter is the actual consumption consumed and utilised by the applicant. Therefore bills issued to the applicant are perfectly correct and legal and needs no interference.

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9. For these reasons, we find no substance and merit in the present grievance application and the application deserves to be dismissed. Resultantly, Forum proceeds to pass following order:

ORDER

1) Grievance application is dismissed.

Sd/-(Anil Shrivastava) MEMBER SECRETARY Sd/-(Adv. Subhash Jichkar) MEMBER Sd/-(Shivajirao S. Patil), CHAIRMAN

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