

**Maharashtra State Electricity Distribution Co. Ltd.'s  
Consumer Grievance Redressal Forum  
Nagpur Urban Zone, Nagpur**

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**Case No. CGRF(NUZ)/23/2013**

Applicant : Shri Jagdish P.K. Sharma,  
Chhoti Masjid, Sadar,  
NAGPUR : 440 001.

Non-applicant : Nodal Officer,  
The Superintending Engineer,  
(Distribution Franchisee),  
MSEDCL,  
NAGPUR.

Quorum Present : 1) Shri. Shivajirao S. Patil  
Chairman,  
  
2) Adv. Subhash Jichkar,  
Member,  
  
3) Smt. Kavita K. Gharat  
Member Secretary.

**ORDER PASSED ON 6.4.2013.**

1. The applicant filed present grievance application before this Forum on 7.2.2013 under Regulation 6.4 of the Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Electricity Ombudsman) Regulations, 2006 (hereinafter referred to as Regulations).

2. The applicant's case in brief is that the Applicant received excessive bill in the month of January 2009. Likewise, bills issued after May 2009 are also excessive and needs to be

revised. The applicant filed Grievance application to Learned I.G.R.C. Learned I.G.R.C. decided the matter as per order Dated 11.1.2013. However, applicant is not satisfied with the said order and therefore he filed present grievance application before this Forum.

3. Non applicant denied the applicant's case by filing reply Dt. 2.3.2013. It is submitted that bills are issued to the applicant as per meter reading and they perfectly correct. M.S.E.D.C.L. had changed the mater in November 2009 and new meter was installed. All the bills are accurate as per consumption utilized by the applicant. In September 2011 the applicant complained about fastness of the meter. According to the provisions of Regulation 15.4.1, credit of fastness of meter 17.90 % till the date of replacement of the meter aught to have been given to the applicant. Bill for the period June 2011 to October 2011 was revised and credit is given to the applicant. Order of Learned I.G.R.C. is legal and proper. Grievance application may be dismissed.

4. Forum heard the arguments of both the sides and perused the record.

5. Record shows that meter was tested by acucheck and was found to be 18.00% fast. Therefore it was replaced on 9.12.2011. Credit of Rs. 3340.51 for the period June 2011 to October 2011 was given in the billing month of November 2011.

6. As per the provisions of regulation 15.4.1 of M.E.R.C's supply code regulations 2005, in case of defective meter, bill needs to be revised for preceding 3 months from the month in which dispute has arisen. In this case, since disputes has been raised in September 2011, bill was expected to be revised from June 2011 and commercial section has accordingly revised the bill from June 2011. However, the bills should have been revised from June 2011 up to the date of replacement of the meter i.e. 9.12.2011. But the commercial section has revised the bill from June 2011 to October 2011 which was previously inadequate. Consumption bill for November 2011 and the bill up to the replacement of meter needs to be revised proportionate to the error of the meter. In this case 707 units have been consumed from November 2011 up to the date of replacement i.e. on 9.12.2011 and therefore after giving the effect of 18% error of the fastness of the meter, actual units consumed could be 599 units. The applicant thus deserves to get additional credit of 108 units over and above the credit of 319 units already given by the Commercial section.

7. We have carefully perused the entire order of Learned I.G.R.C. It is based on sound reasoning. The said order is perfectly correct, legal and valid and needs no interference. Entire credit according to the regulations and law is given by Learned I.G.R.C. to the applicant. Therefore in our opinion, the said order is perfect and legal and needs no

interference. Therefore we find no force and no substance in the present grievance application and application deserves to be dismissed.

8. Resultantly, Forum proceeds to pass the following order :-

**ORDER**

- 1) Grievance application is dismissed.

Sd/-  
(Smt.K.K.Gharat)  
MEMBER  
SECRETARY

Sd/-  
(Adv.Subhash Jichkar)  
MEMBER

Sd/-  
(ShriShivajirao S.Patil)  
CHAIRMAN