#### **CONSUMER GRIEVANCES REDRESSAL FORUM;**

**MSEDCL NAGPUR (RURAL) ZONE NAGPUR COMPLAINT NO. 53/2015** 

Shri Akshay D. Mujbaile At.Yenora Po.Tq.Hinganghat District - Wardha.

Complainant

- ..VS..
- 1. Executive Engineer, MSEDCL,O&M Division, Hinganghat.
- 2. Executive Engineer/Nodal Officer, I. G. R. C., Circle Office, MSEDCL,Wardha.

## Respondents

Applicant represented by

1) Shri B.V.Betal, Authorized representative Respondents represented by 1) Shri M.S. Vaidya, Executive Engineer, Hinganghat 2) Shri P.B.Ingale, Assistant Engineer, Hinganghat

#### CORAM:

Shri Vishnu S. Bute, Chairman. Adv. Gauri D. Chandrayan, Member Mrs. D.D.Madelwar, Member-Secretary.

### JUDGEMENT

## (Delivered on this 28<sup>th</sup> day of July, 2015)

The applicant is an agriculturist. He submitted an application for connection to his agricultural pump set. The applicant stated that he completed all the formalities. However the respondent failed to release the connection. So he claims compensation.

He approached IGRC Wardha. The IGRC dismissed the application on 10-03-2015 as both the parties were absent on the date fixed for hearing. Hence the applicant approached this forum on 22-06-2015.

A notice was issued to the respondent. The respondent submitted written reply. The case was fixed for personal hearing on 27-07-2015. Both the parties were present.

They were heard.

Shri B.V.Betal, authorized representative was present for the applicant. He argued that the applicant submitted an application on 26-11-2013. He received demand note on 01-04-2014. He deposited the required amount as per demand note on 17-04-2014. The applicant submitted the test report in sub division office Hinganghat. However the respondent did not take entry in concerned record.

The respondent failed to release the connection within the stipulated period. So the applicant incurred the loss of Rs.1.5 Lakhs to his agricultural produce. A compensation of Rs.10,000 and Rs.15,000 respectively may be awarded towards physical and mental harassment. He had to incur the loss of Rs.2000 and Rs.5000 towards the travel expenses and the cost of the instant proceeding respectively. The applicant may be awarded the amount of loss incurred by him.

The respondent referred to the written reply dated 17-07-2015. The respondent admitted that he submitted an application on 26-11-2013. A demand note was given to him on 01-04-2014. The applicant deposited the amount on 17-04-2014. However the applicant did not submit the test report. He was orally informed about the same. Since his application was not complete an action to release him the connection was not taken. His application was not complete. So he is not entitle for any compensation. The application may be dismissed.

We have perused the record. We have heard the arguments advanced by both the parties.

It is admitted fact that the applicant submitted an application. He got the demand

2

note. He deposited the required amount. The applicant stated that he submitted the test report. However the respondent denied this fact. On perusal of the record, it reveal that the applicant could not state as to when he submitted the test report. He could not produce any receipt. He could not produce even the another copy or the Xerox copy of the test report procured by him from the competent authority. So there is absolutely no evidence showing that the applicant submitted the test report to the respondent. Naturally his application was not complete. So he is neither entitle for the electric connection nor the compensation.

So we pass the following order,

#### <u>ORDER</u>

- i) Application no.53 of 2015 is hereby dismissed.
- ii) The parties to bear their own cost.

Sd/-sd/-(Adv.Gauri D.Chandrayan)(Mrs.D.D.Madelwar)(Vishnu S. Bute)MEMBERMEMBER SECRETARYCHAIRMANCONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR(Nagpur Dtd.28<sup>th</sup> day of July, 2015)

# CONSUMER GRIEVANCE REDRESSAL FORUM

NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

NAGPUR - 440013

Email.id- <u>cgrfnz@mahadiscom.in</u> cgrfnz@gmail.com (0) 0712- 2022198

Date :

NO. CGRF/NZ/

Certified copy of order dated 28th July, 2015 in Case No.53 / 2015 is

enclosed herewith.

Member-Secy/ Exe.Engineer, C.G.R.F.(NZ)MSEDCL <u>N A G P U R</u>

To, Shri Akshay D. Mujbaile, At.Yenora, Po.Tq.Hinganghat Dist.Wardha C<u>opy s.w.r.to :-</u> 1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

## Copy f.w.cs.to:

- 1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
- 2. Executive Engineer, C.C.O&M Dn., MSEDCL, Hinganghat. for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman, 12, Srikrupa, Vijay Nagar,

Chhaoni, Nagpur-440 013 0712-2596670