

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

Shri M.G.Deodhar,
Member

(M)9422805325

NO. CGRF/NZ/R/

Date :

Certified copy of order dtd 12nd March,2009 in Case No. 62/2009 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ-R)MSEDCL
N A G P U R

Copy to:-

1. Smt.Ranjanabai Devidas Khawase, At & Post- Saoli(khurd), Tah-Karanja(Ghadge)
Dist-Wardha.
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Arvi.for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**
Maharashtra Electricity Regulatory Commission,
606-608, Keshava Building,
Bandra-Kurla complex,
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
M. S. ELECTRICITY DISTRIBUTION CO.LTD.
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **62** of 2009

Applicant : Smt.Ranjanabai Devidas Khawase, At & Post- Saoli(khurd),
Tah-Karanja(Ghadge) Dist-Wardha.

-- VS --

Non-applicant : 1.Executive Engineer/Nodal Officer, I.G.R.C,
Circle Office,M.S.E.D.C.L., Wardha.
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Arvi.

Present : 1.Shri V.R.Khobragade,Chairman
2.Shri M.G.Deodhar,Member
3.Shri S. A.Harpale,Member/Secy.

Appearance. : 1. Shri Nagorao Dewase,
Representative of Applicant present.

1. Shri M.B.Dhabarde,AE.
For Non-Applicants.

ORDER

(Passed this 2nd March,2009)
(Per Shri V.R. Khobragade, CHAIRMAN)

1. Being no communication in response to the application filed before IGRC, Wardha, the Applicant's representative presented an application on 12/1/2009 requesting to grant compensation as per provision in force.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on 12/2/2009. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.
3. The matter in brief is that one Smt. Ranjanabai Devidas Khawase, R/o. Saoli(khurd) (hereinafter referred to 'Applicant') has filed grievance application in schedule form

‘A’ as per MERC(CGRF&EO) Regulations,2006 (hereinafter called the ‘Regulations’)on 13/1/2009. His grievance is regarding not providing electrical connection to agricultural pump by M.S.E.D.C.L. at village Saoli(Khurd) Taluka-Karanja(Ghadge), District-Wardha despite completing all the formalities i.e. payment, submission of test report.

4. On receipt of parawise comments from the company, both the parties were heard on 12/2/2009. On scrutiny of the papers, the Forum observed that the signature by the Applicant on application i.e. Appendix A-1(Record Page No. 17) to M.S.E.D.C.L., Karanja and signature on the application e.g. Schedule ‘A’ filed before Forum (Record Page 1) does not tally. The representative was therefore directed to remain present alongwith the Applicant on 16/2/2009.
5. Though the representative attended the Forum on 16/2/2009, the original Applicant did not appear before the Forum and also did not care to communicate any reason for her non-appearance on the date. Under these circumstances the question of genuineness of Applicant’s signature remained a matter of dispute since there is a substantial discrepancy in signature.
6. Under the above circumstances, the Forum unanimously decide as under:

:- ORDER :-

1. The application is dismissed in default.
2. Order passed by IGRC, Wardha is confirmed.
3. Parties to bear their own costs.
4. Parties be informed, accordingly.

SD/ILLEGIBLE
(V.R.KHOBRADE)
CHAIRMAN

SD/ILLEGIBLE
(M.G.DEODHAR)
MEMBER

SD/ILLEGIBLE
(S.A.HARPALE)
MEMBER/SECY

CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

