CONSUMER GRIEVANCES REDRESSAL FORUM;

MSEDCL NAGPUR (RURAL) ZONE NAGPUR COMPLAINT NO. 37/2015

M/s Bapabodi Rice Mill Prop.Shri Damodar Agrawal Manohar Chowk, District - Gondia.

,,VS..

- 1. Executive Engineer, MSEDCL,O&M Division, Gondia.
- 2. Executive Engineer/Nodal Officer, I. G. R. C., Circle Office, MSEDCL,Gondia.

Complainant

Respondents

Applicant represented by1) Shri K.S.Parihar, Authorized representativeRespondents represented by1) Shri Suhas Dhamankar, Dy.Exe. Engr. Gondia S/Dn.

<u>CORAM:</u> Adv. Gauri D. Chandrayan, Member Mrs..D.D.Madelwar, Member-Secretary.

JUDGEMENT

(Delivered on this 29th day of June, 2015)

2. M/s.Bapabodi Rice Mill Prop. Shri Damodar Agrawal, Dist.Gondia – the applicant had applied to the MSEDCL – the respondent - for reduction in load from 67 HP to 27 HP from second billing cycle from June, 2013 to November, 2014 and refund of excess amount paid in bill with compound interest.

The IGRC Gondia passed the order. The case was fixed for hearing on 29-06-

2015. Both the parties were present. They were heard.

3. Shri K.S.Parihar authorized representative for the applicant argued that the applicant submitted the application for reduction in load from 67 HP to 27 HP. However the effect of reduction in load was given in December, 2014 bill instead June 2013

energy bill and refund of excess amount paid with compound interest from June, 2013 to November, 2014.

4. Shri Suhas Dhamankar, Dy.Executive Engineer represented the respondent. He rejected the claim of the applicant. The respondent admitted that the applicant submitted the application on 15-05-2013 in Division office without complete application... He mentioned the fact that the application may be sent to the concerned Gondia Urban sub Division which is wrongly sent to the Division office by the applicant. Applicant submitted all related papers after a long time that the sanctioned load was reduced from 67 HP to 27 HP. Hence there is no delay. So his application may be dismissed.

5. We have perused the record. We have heard the arguments advanced by both the parties.

It is admitted position the applicant submitted the application on 15-05-2013 which was wrongly sent to Division office Gondia instead of Subdivision Gondia urban and concerned documents was also not attached to the application. The Executive Engineer, O&M Dn.Gondia has accorded the approval for reduction of load from 67 HP to 27 HP w.e.f.11-10-2014 vide letter no.EEG/Rev/Reduction of load/6003 dated 03-12-2014. As per MERC SOP Regulation May, 2014 Appendix A item No.8 (ii), reduction in contract demand/sanctioned load should be done from second billing cycle. Accordingly effect of load reduction to be done from 67 HP to 27 HP from second billing cycle i.e.June-2013.

2

6. In view of the facts and circumstances discussed above, we pass the following order, by majority,

<u>ORDER</u>

- i) Application no.37 of 2015 is partly allowed.
- ii) No order as to cost.

Sd/-sd/-(Adv.Gauri D.Chandrayan)(Mrs.D.D.Madelwar)<u>MEMBER</u><u>MEMBER SECRETARY</u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR(Nagpur Dtd.29th day of June, 2015)

CONSUMER GRIEVANCE REDRESSAL FORUM

NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

NAGPUR - 440013

Email.id- <u>cgrfnz@mahadiscom.in</u> cgrfnz@gmail.com (0) 0712- 2022198

Date :

NO. CGRF/NZ/

Certified copy of order dated 29th June, 2015 in Case No.37 / 2015 is

enclosed herewith.

Member-Secy/ Exe.Engineer, C.G.R.F.(NZ)MSEDCL <u>N A G P U R</u>

To,

M/s.Bapabodi Rice Mill, Prop.Shri Damodar Agrawal, Manohar Chowk, Gondia Dist.Gondia.

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan, Katol Road, Nagpur.

Copy f.w.cs.to:

- 1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Gondia
- 2. Executive Engineer, C.C.O&M Dn., MSEDCL, Gondia. for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,

12, Srikrupa, Vijay Nagar, Chhaoni, Nagpur-440 013 0712-2596670