

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 27/2014

Shri Santosh Marotrao Timande
Gomaji ward, Hinganghat
District - Wardha.

Complainant

,,VS.,

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by	1) Shri B.V.Betal, Authorized representative
Respondents represented by	1) Shri M.S.Vaidya, Executive Engineer, Hinganghat 2) Shri G.C.Chavan, Assistant Engineer Hinganghat (U)

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 29th day of April, 2014)

2. Shri Santosh Marotrao Timande, Gomaji ward, Hinganghat, Dist. Wardha (hereinafter referred to as, the applicant) is a domestic consumer of MSEDCL (hereinafter referred to as, the respondent). As per the applicant he has been given a wrong bill in July 2013 as his meter was defective.

Both the parties were heard on 23-04-2014.

Shri Betal, an authorized representative, argued for the applicant that the meter installed at the residence of the applicant was unnecessarily changed in April 2013. The new meter was defective. So the bill given in July 2013 was of 719 units. The

applicant made a complaint. When the meter was tested it was found that the meter was faulty. So the applicant has been given a wrong bills for the period April 2013 to August 2013. The respondent may be directed to issue a bill as per the provisions of Regulation 15.4.1. The excess amount deposited by the applicant may be given back.

In response the respondent stated that as per the policy of the company the new meter was installed at the residence of applicant in April 2013. The applicant was given an average bill 152 units for the month of June 2013. In July 2013 exact meter reading was taken and the bill of 719 units was given. The applicant made a complaint that the meter was defective. So the meter was tested in the Division office at Hinganghat. It was found that the meter was running fast by 18.80%. So the bills for the month of April 2012 to February 2013 & April 2013 to February 2014 were tallied & accordingly the bills of defective meter were recalculated. The applicant was given the credit of Rs.2942/-. Finally the applicant was directed to pay Rs.536.45 only. The applicant deposited this amount. So the applicant has been given due credit for the period in which the faulty meter was installed in his residence.

We have heard the arguments advanced by both the parties. We have perused the record. On perusal of the record it is seen that the amount of Rs.2942/- has been given credit against a arrears of Rs.3478/-. Finally the applicant was required to pay the amount of Rs.536/- only. In our opinion the respondent took proper steps to give due credit against the faulty meter.

So we pass the following order,

ORDER

- i) Application No.27 of 2014 is hereby dismissed.
- ii) The parties to bear their own cost.

Sd/-
(Adv.Gauri D.Chandrayan) **Sd/-**
(Ms.S.B.Chiwande) **Sd/-**
(Vishnu S. Bute)
MEMBER **MEMBER SECRETARY** **CHAIRMAN**
CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR
(Nagpur Dtd.29th day of April, 2014)

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 29th April, 2014 in Case No.27 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Santosh Marotrao Timande Gomaji ward Hinganghat Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670