

**CONSUMER GRIEVANCE REDRESSAL FORUM**  
**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**  
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,  
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)  
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

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NO. CGRF/NZ/R/

Date :

**Certified copy of order dtd 11<sup>TH</sup> June,2009 in Case No. 99/2009 is enclosed herewith.**

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ-R)MSEDCL  
N A G P U R

Copy to:-

1. Shri Rambhau Bapuraoji Nehare, R/O- Joga, Post-Kajali, Tahsil,Karanja,Dist-Wardha.(M.S.)
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Arvi .for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**  
Maharashtra Electricity Regulatory Commission,  
606-608, Keshava Building,  
Bandra-Kurla complex,  
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)  
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
M. S. ELECTRICITY DISTRIBUTION CO.LTD.  
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **99** of 2009

Applicant : Shri Rambhau Bapuraoji Nehare, R/O- Joga, Post-Kajali,  
Tahsil,Karanja,Dist-Wardha.(M.S.)

-- VS --

Non-applicant : 1.ExecutiveEngineer/Nodal Officer, Internal Grievance Redressal Cell,  
CircleOffice, M.S.E.D.C.L., Wardha.  
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Arvi.

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Present : 1.Shri V.R.Khobragade,Chairman  
2.Shri D.K.Choudhari, Member-Secy.  
3.Shri M.G.Deodhar,Member.

Appearance. : 1. Shri D.P.Shende,  
Representative of Applicant and  
2. Shri Rambhau Nehare - Present.  
1. Shri V.P.Yaul, E.E.  
2. Shri M.B.Dhabarde, A.E. .  
Present for Non-Applicants.

**ORDER**

( Passed this 11<sup>th</sup> day of June,2009)  
( Per Shri V.R. Khobragade, CHAIRMAN)

1. Being aggrieved with the order of I.G.R.C., Wardha, the Applicant filed an Application in form schedule 'A' as per MERC (CGRF&EO) Regulations,2006 to this Forum on **14<sup>th</sup> May,2009** requesting to grant compensation for delay in providing of electricity connection to the premise of Applicant.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on **11/6/2009**. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that the Applicant has applied for electric connection on 29/12/2006. Demand note amount was paid on 28/2/2007, test report was submitted on 6/3/2007 and connection was provided on 22/1/2009. As per instructions of Shri Paradkar, JE., Applicant carried two poles to his field for which he has paid Rs. 700/- towards carting charges and receipt is submitted by Applicant. Applicant further contended that he has paid excess demand note amount which be refunded to him.
4. Both the parties were present and they were heard. Both the parties reiterated the same points as mentioned in the application and parawise comments. Representative of Applicant contended that Applicant has applied for electric connection on 29/12/2006. Demand note amount was paid on 28/2/2007, submitted test report on 6/3/2007 and connection was provided on 22/1/2009. Applicant carried two poles to his field for which he has paid Rs. 700/- towards carting charges and receipt is submitted by Applicant. Applicant further contended that he has paid excess demand note amount which be refunded to him.
5. Shri V.P.Yaul, E.E. and Shri M.B.Dhabarde, A.E. were present on behalf of non-applicants and Shri M.B.Dhabarde contended that Applicant has applied for power supply to sub/division office on 29/12/2006 and on the same day it was sent to J.E. for spot inspection. J.E. submitted his spot inspection report on 20.1.2007 and A.E. has issued demand note on 14/2/2007. As per seniority list delay for power supply was held . The work of pole erection is given to contractor on turn key contract and supply is given to Applicant on 22.1.2009.
6. On going through the record, following facts have been noticed by Forum that the Applicant has applied for electric connection on 29/12/2006. A.E. Karanja sent the application to J.E. for spot inspection on the same day. J.E. concerned has sent his spot inspection report on 20.1.2007 hence there is a delay of two weeks on the part of J.E. and Applicant is liable to get compensation of Rs. 200/- A.E. has issued

demand note on 14/2/2007 and Applicant has paid demand note amount on 28/2/2007 and submitted test report on 6/3/2007. As Applicant has transported two poles to his field and a receipt is produced by him, he is liable to get refund of Rs. 700/- from the contractor. In view of circular date. 26.9.2006, the Applicant is also entitled to get back his excess paid amount towards demand note which is amounting to Rs. 2911/- . As Applicant has submitted test report on 6/3/2007 and he has been given connection on 22/1/2009, there is a delay of 90 weeks and Applicant is entitled to get compensation of Rs. 9000/-.

7. With the above observations, the Forum thus unanimously pass the following order.

**-: ORDER :-**

1. The application is allowed.
2. Compensation of Rs. 200/- + Rs. 700/- + Rs.2911/- + 9000/- totaling to Rs. 12,811/- shall be paid to Applicant within three months from receipt of this order.
3. No order to costs.
4. Parties be informed accordingly.

SD/-  
(V.R.KHOBRADE)  
CHAIRMAN

SD/-  
(D.K.CHOUDHARI)  
MEMBER/SECY

SD/-  
(M.G.DEODHAR)  
MEMBER

CONSUMER GRIEVANCE REDRESSAL FORUM  
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

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