

CONSUMER GRIEVANCES REDRESSAL FORUM;

COMPLAINT NO. 514/2012

Shri Sopan Mahadev Kamble
At – Kachangaon, Post- Arvi (Chhoti)
Taluka- Hinganghat,
District - Wardha.

Complainant

„VS..

1. Executive Engineer,
MSEDCL, O & M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL, Wardha.

Respondents

No body present for the applicant.

Respondents represented by 1) Shri S.M.Vaidya, Executive Engineer, Hinganghat.
2) Shri V.M.Hedau, Assistant Engineer, Hinganghat

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on 10th day of January, 2013)

The applicant presented this grievance application on 01-11-2012. It is stated in the application that his fuse off call was not attended during the stipulated time. So compensation as per MERC (S.O.P.) Regulation 2005 may be awarded to him. The copy of the application was given to the respondent. The respondent submitted

.2.

parawise reply vide letter No.EE/O&M Dn/Hinganghat/Tech/7707 dated 29-11-2012.

The case was taken up for personal hearing on 07-01-2013.

Neither the applicant nor his representative was present. Shri M.S.Vaidya, Executive Engineer was present for the respondent. The respondent was heard. We decide the case on merit. As per the applicant the power supply to his agricultural pump set discontinued w.e.f.23-03-2012. He submitted complaint application. However there was no response from the respondent. As there was no power supply his agricultural pump set stopped working w.e.f.24-03-2012. Finally the respondent restored the power supply on 21-09-2012 at about 3.00 p.m. So a compensation @ Rs.50=00 per hour may be awarded. In addition Rs.30,000=00 may be awarded for physical and mental harassment. Rs.5,000=00 each may be awarded towards travels expenses and the cost of the instant proceeding.

The respondent stated that there was no complaint from the applicant about the breakdown from .23-03-2012 till 01-06-2012. When a complaint received from the applicant, it was a rainy season. Due to heavy rain and the storm the electric wires were damaged. So initially the supply of high tension line was restored. Thereafter the power supply to the pump set of the applicant was restored on 23-06-2012.

Again in the month of July due to storm and heavy rain the electric poles were damaged. The supply was disturbed. There were standing crops in field. However the water supply by electric pump was not required. To avoid the damage to the standing crop the farmers including the applicant submitted a written application and stated that the power supply may be restored after some time. So taking into considering the

3.

convenience of the farmers the repairs of poles and electric wire was carried out after the rain stopped. The power supply was restored on 20-09-2012.

The power supply was restored as per the convenience of farmers including the applicant. As such the applicant is not entitled for any compensation.

We have perused the available record, Xerox copy of the complaint register and the application of the farmers dated 20-09-2012. The applicant stated that the power supply discontinued w.e.f.23-03-2012. However there is nothing on record to show that he had informed the respondent about this power failure. His first application addressed to the Assistant Engineer, Hinganghat is of 02-06-2012. So the contention of the respondent that there was no intimation about power failure from 23-03-2012 to 01-06-2012 is acceptable. One more application dated 20-09-2012 is on record. It is stated by the farmers including the applicant that the work of repairs to the poles and the electricity line may be carried out after some time to avoid the damages to the standing crops. In view of the written application, we are not inclined to accept the claim for compensation.

In view of the aforesaid facts and circumstances, we pass the following order

ORDER

The application No.514/2012 is hereby dismissed. No order as to cost.

MEMBER MEMBER SECRETARY CHAIRMAN
CONSUMER GRIEVANCES REDRESSAL Forum NAGPUR ZONE NAG
(Nagpur Dtd.10th day of January, 2013)