

**CONSUMER GRIEVANCE REDRESSAL  
FORUM**

**NAGPUR ZONE (RURAL) M. S. E. D. C. L.**

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,

NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)

Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

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NO. CGRF/NZ/R/

Date :

**Certified copy of order dtd 11<sup>TH</sup> June,2009 in Case No. 95/2009**

**is enclosed herewith.**

Member-Secy/ Exe.Engineer,  
C.G.R.F.(NZ-R)MSEDCL  
N A G P U R

Copy to:-

1. Shri Rambhau Dajibaji Dhage, At-Donduda, Post-Shekapur (Bai), Tah-Hinganghat, Dist-Wardha(M.S.)
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Hinganghat .for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**

Maharashtra Electricity Regulatory Commission,  
606-608, Keshava Building,  
Bandra-Kurla complex,  
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)  
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL  
FORUM**

**M. S. ELECTRICITY DISTRIBUTION CO.LTD.**

**(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **95** of 2009

Applicant : Shri Rambhau Dajibaji Dhage, At-Donduda, Post-Shekapur  
(Bai), Tah-Hinganghat, Dist-Wardha(M.S.)

**-- VS --**

Non-applicant : 1.ExecutiveEngineer/Nodal Officer, Internal Grievance  
Redressal Cell, CircleOffice, M.S.E.D.C.L., Wardha.  
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L.,  
Hinganghat.

Present : 1.Shri V.R.Khobragade,Chairman  
2.Shri D.K.Choudhari, Member-Secy.  
3.Shri M.G.Deodhar,Member.

Appearance. : 1. Shri B.V.Betal,  
Representative of Applicant &  
2.Shri R.D.Dhage - Present.

1. Shri R.K.Giri,Dy.E.E.  
2. Shri P.R.Ghorude, A.E.  
Present for Non-Applicants.

**ORDER**

( Passed this 11<sup>th</sup> day of June,2009)  
( Per Shri V.R. Khobragade, CHAIRMAN)

1. Being aggrieved with the order of I.G.R.C., Wardha, the Applicant filed an Application in form schedule 'A' as per MERC (CGRF&EO) Regulations,2006 to this Forum on **30<sup>th</sup> April,2009** requesting to provide electricity connection to agricultural pump of Applicant.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on **4/6/2009**.

Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that the Applicant applied for power connection to agricultural pump in 1996, paid requisite amount towards demand note on 3/1/1997 and submitted Test report on 19/9/1999, but did not get power connection to agricultural pump. The Applicant, therefore, made an application to the IGRC, Wardha. Being aggrieved with the order passed by cell, the Applicant came to Forum on **30<sup>th</sup> April,2009**.
4. On the date of hearing both the parties were present and they were heard. Both the parties reiterated the same points as mentioned in the application and parawise comments. It is contended by the representative of Applicant that applicant has made an application for connection of electric supply to his agricultural pump to D.L. in the year 1996 and he has paid an amount of demand note in 3/1/1997 and test report was submitted on 19/9/1999 but after lapse of 12 years i.e. on 19/2/2009, the power connection was given to the Applicant. Representative of Applicant requested to Forum for grant of compensation for delay in connection as per prevailing rules.
5. Shri R.K.Giri,Dy.E.E. and Shri P.R.Ghorude,A.E. were present on behalf of non-applicants and Shri Ghorude,A.E. contended that Applicant has made application for connection to A.E., Rural sub/dn, Hinganghat on 7/12/1995 and Applicant has paid demand note amount on 3/1/1997 and submitted test report on 11.9.1999. It is further pointed out that the J.E., Wadner has given a letter No. 327 date. 27/2/2001 to Applicant for making payment of Rs. 2250/- for avoidance of cancellation of test report and to process the matter further . As the Applicant has not paid cost of meter i.e. Rs. 2250/- his test report was cancelled. Thereafter as per commercial circular No.43 date. 27/9/2006 cost of meter is not to be recovered from Applicant, A.E. Rural

Sub/Dn, Hinganghat issued him letter date. 27/11/2008 to submit a fresh test report. Applicant had submitted fresh test report on 20/1/2009 and power connection was given to the Applicant on 19/2/2009.

6. On going through the record following facts have been noticed by Forum that the Applicant filed an application in 1996 for power connection to agricultural pump to the office of A.E., Rural sub/dn, Hinganghat, paid less amount of demand note in 1997 and submitted test report on 19/9/1999. J.E., Wadner has given a letter No. 327 date. 27/2/2001 to Applicant for making payment of Rs. 2250/- to save from cancellation of test report. As the said Applicant has not paid cost of meter i.e. Rs. 2250/- his test report was cancelled. Thereafter as per commercial circular No.43 date. 27/9/2006, cost of meter is not to be recovered from Applicant, A.E. Rural Sub/Dn, Hinganghat has accordingly issued him a letter date. 27/11/2008 to submit test report. Applicant had submitted a fresh test report on 20/1/2009 and power connection was given to the Applicant on 19/2/2009. In this case for want of less payment towards demand note, the first test report was cancelled and therefore the Applicant is entitled to get compensation after expiry of one month from the date of submission of test report 20/1/2009. Since the Applicant got electric supply to agricultural pump on 19/2/2009 there will be no reason to consider for payment of compensation to the Applicant.
7. With the above observations, the Forum thus unanimously pass the following order.

**-: ORDER :-**

1. The application is rejected and the order passed by Cell is confirmed.
2. Applicant has to pay Rs. 1000/- towards demand note.
6. No order to costs.
7. Parties be informed accordingly.

(V.R.KHOBRADE)	(D.K.CHOUDHARI)	(M.G.DEODHAR)
CHAIRMAN	MEMBER/SECY	MEMBER
CONSUMER GRIEVANCE REDRESSAL FORUM		
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR		
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