

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

Shri M.G.Deodhar,
Member

(M)9422805325

NO. CGRF/NZ/R/

Date :

Certified copy of order dtd 14th May,2009 in Case No. 93/2009 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ-R)MSEDCL
N A G P U R

Copy to:-

1. Shri Umesh Devidas Gotefode, At & Post-Girad, Tah-Samudrapur, Dist-Wardha-442006 M.S..
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Arvi.for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**

Maharashtra Electricity Regulatory Commission,
606-608, Keshava Building,
Bandra-Kurla complex,
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
M. S. ELECTRICITY DISTRIBUTION CO.LTD.**

(NAGPUR ZONE – RURAL) NAGPUR.

Application/Case No. CGRF/NZ/Rural/ **93** of 2009

Applicant : Shri Umesh Devidas Gotefode, At & Post-Girad, Tah-Samudrapur,
Dist-Wardha-442006 M.S.

-- VS --

Non-applicant : 1.Executive Engineer/Nodal Officer, I.G.R.C,
Circle Office,M.S.E.D.C.L., Wardha.
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Hinganghat.

Present : 1.Shri V.R.Khobragade,Chairman
2.Shri D.K.Choudhari, Member-Secy.

Appearance. : 1. Shri Devidas G Gotephode,
Representative of Applicant present.

1. Shri S.D.Rathod,E.E.
2. R.P.Thotey,A.E.
For Non-Applicants.

ORDER

(Passed this 14th of May,2009)
(Per Shri V.R. Khobragade, CHAIRMAN)

1. Being aggrieved with the order of I.G.R.C., Wardha, the Applicant filed an Application in form schedule 'A' as per MERC (CGRF&EO) Regulations, 2006 to this Forum on 19th March,2009 requesting to provide electrical connection to agricultural pump of Applicant.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on 23/4/2009. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. On the date of hearing both the parties were present and they were heard. Both the parties reiterated the same points as mentioned in the application and parawise comments.
4. On going through the record submitted by the Non-applicants following facts have been noticed by Forum that the Applicant filed an application on 3/1/2007 for power connection to agricultural pump and the J.E. concerned delayed for spot inspection and submitted spot inspection report by 25 weeks J.E. is, therefore, is held responsible to pay compensation of Rs. (100 x 25 weeks= 2500/-) Rs. 2500/- to the Applicant. On receipt of JE's report A.E. have taken reasonably timely action for approval of estimate and issued demand note on 1/10/2008 and it was complied with by the Applicant on 7/10/2008 and submitted test report on 4/12/2008. The Applicant's contention is that after submission of test report, the D.L. is dutybound to supply power connection within a month and he is entitled to get compensation as per S.O.P. In this instant matter, D.L. failed to supply power connection to agricultural pump and the Forum is unanimously order to pay compensation to the Applicant for delay from 3/1/2009 to 19/3/2009 e.g. date of filing the application and also upto 23/4/2009 (e.g. date of hearing) Rs. 100 x 11= Rs. 1100/- The Applicant contended that he has transported 5 poles to his field as directed by private contractor and Rs. 500/- is entitled to get as transport charges. Forum concur with request of Applicant and direct the N.A. to recover of Rs. 500/- from the private contractor and be paid to the Applicant. As regards request of excessive payment towards demand note, Forum do not accept his say, since he has paid less as required under Circular No. 43 date. 26.9.2006 According to the instructions contained in the said circular the Applicant has to pay deposit of Rs. 4350/- whereas the Applicant has made good of Rs. 3550/- only. The Forum, therefore, direct the Applicant to make good of Rs 800/- to the D.L. at time of receipt of compensation.

As regards traveling expenses the Applicant did not furnish document in token of

journey held by the Applicant and, therefore, his request for compensation is turned down. Nothing has been brought on record by the Applicant in support of losses of crops due to non-connection of power and therefore request for compensation of losses for crops is rejected for want of evidence.

5. For the reasons as discussed above, the Applicant shall be paid compensation till power is connected as prescribed under Regulation . The amount of Rs.500/- to be recovered from the contractor and paid to the Applicant as transport charges. The Applicant to pay Rs. 800/- towards demand note. Compliance within 3 months from the receipt of order and report compliance by N.O., Wardha by the end of 15/8/2009.
6. With the above observations, the Forum thus unanimously pass the following order.

-: ORDER :-

1. The application is allowed.
2. The Applicant shall be paid compensation of Rs. 2500/- for delay of spot inspection by J.E. concerned.
3. The Applicant is entitled to receive compensation of Rs. 1100/- as no power is given to agricultural pump and Applicant is entitled to get relief of compensation till power connection is made available.
4. Rs. 500/- is to be paid to Applicant as transport charges.
5. Applicant has to pay Rs. 800/- towards demand note.
6. No order to costs.
7. Parties be informed accordingly.

SD/-
(V.R.KHOBRADE)
CHAIRMAN

SD/-
(D.K.CHOUDHARI)
MEMBER/SECY

CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

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