

on 20-09-2013. According to the applicant he has not received any order till now. So he presented the instant application on 10-03-2014.

Both the parties were heard on 21-04-2014.

Shri Betal authorized representative argued for the applicant that the power supply to the agricultural pump of the applicant disrupted in April 2013 as the poles and the wires were broken. He submitted written complaints to the respondent on 03-09-2013, 07-09-2013, 10-09-2013 however no cognizance was taken. Finally the power supply was restored on 16-09-2013.

It was finally requested that the compensation as provided under SOP Regulation may be given. In addition Rs.50000/- each may be given towards the physical and mental harassment. Rs.3000 each may be awarded towards travel expenses and the expenditure of instant proceedings.

Shri Vaidya, Executive Engineer & Shri Hedao, Assistant Engineer Hinganghat represented the respondent. It was stated that the connection is in the name of Shri Marotrao Tanba Chaphale. The applicant is not a consumer of MSEDCL. As such he can not claim any compensation. Furthermore he has not submitted any oral or written documentary evidence in support of his claim. It is true that the power supply was interrupted as the poles and the wires were broken due to storm & heavy rain. So the case falls within the purview of Regulation 11.1. So the applicant is not entitle for any compensation.

We have perused the record. We have heard the arguments advanced by both the parties carefully. The applicant himself produced one Xerox copy of the electricity

bill. On perusal of the same it is seem that Shri Moroti Tanba Chaphale is a consumer & the consumer no. is 397420600141.

Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006 reads as under,

“6.4 Unless a shorter period is provided in the Act, in the event that a consumer is not satisfied with the remedy provided by the IGR Cell to his Grievance within a period of two (2) months from the date of intimation or where no remedy has been provided within such period, the consumer may submit the Grievance to the Forum. The Distribution Licensee shall,.....”.

So it is clear that the consumer is supposed to submit his grievance before the Forum. On perusal of the record it is seen that deceased Shri Maroti Tanba Chaphale is consumer of MSEDCL. The name of the present applicant is not entered in the record as a consumer of the company. So without going into the merits of the case, we are not inclined to entertain the grievance presented by the applicant.

So, we pass the following order,

ORDER

- i) Application No.19 of 2014 is hereby dismissed.
- ii) The parties to bear their own cost.

<p>Sd/- (Adv.Gauri D.Chandrayan) <u>MEMBER</u></p>	<p>Sd/- (Ms.S.B.Chiwande) <u>MEMBER SECRETARY</u></p>	<p>Sd/- (Vishnu S. Bute) <u>CHAIRMAN</u></p>
<p><u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u> (Nagpur Dtd.25th day of April, 2014)</p>		

**CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.**

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NO. CGRF/NZ/

Date :

Certified copy of order dated 25th April, 2014 in Case No.19 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Rambhau Marotrao Chaphale (on behalf of late Shri M.T.Chaphale)
At.Tembha Po.Wadner Tq.Hinganghat Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670

