

CONSUMER GRIEVANCES REDRESSAL FORUM;
MSEDCL NAGPUR (RURAL) ZONE NAGPUR
COMPLAINT NO. 11/2014

Shri Maroti Ganpat Naxine
At.Po.Kora
Tq.Samudrapur
District - Wardha.

Complainant

,,VS.,

1. Executive Engineer,
MSEDCL,O&M Division,
Hinganghat.
2. Executive Engineer/Nodal Officer,
I. G. R. C., Circle Office,
MSEDCL,Wardha.

Respondents

Applicant represented by 1) Dr.N.N.Behare, Authorized representative
Respondents represented by 1) Shri M.S.Vaidya, Executive Engineer, Hinganghat

CORAM:

Shri Vishnu S. Bute, Chairman.
Adv. Gauri D. Chandrayan, Member
Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 16th day of April, 2014)

2. Shri Maroti Ganpat Naxine, At.Po.Kora, Tq.Samudrapur, Dist.Wardha (hereinafter referred to as, the applicant) is an agricultural consumer of the MSEDCL (hereinafter referred to as, the respondent). It is the contention of the applicant that the respondent erected the pole at wrong place. So he is not getting proper supply. His electric meter burnt 4 – 5 times. So he claimed compensation. He approached the IGRC Wardha. The IGRC Wardha issued directions to the respondent vide order passed under no.SE/Wardha/Tech/IGRC/6863 dated 03-12-2013. However his claim for compensation was not allowed. He presented the instant application under the

provisions contained in Regulation 6.4 of the MERC (CGRF and E.O.) Regulations 2006 on 21-02-2014.

3. A copy of the application was given to the respondent. The respondent was directed to submit parawise reply. The respondent submitted reply under no.EE/O&M /H'ghat/Tech/911 dated 11-03-2014. The case was fixed for personal hearing on 15-04-2014. Dr.N.N.Behare, authorized representative was present for the applicant. Shri M.S.Vaidya, Executive Engineer, Hinganghat represented the respondent. Both the parties were heard.

4. Dr. N.N.Behare argued that the respondent gave connection to the applicant in 2000. However the last pole was fixed at the distance at about 300 feet from his motor. The applicant laid temporary service line that causes disturbance to the supply to motor pump. As a result the motor burnt 4 – 5 times. Shri Behare requested that the pole may be erected near the motor. The applicant may be given the compensation.

Secondly the meter installed is faulty. It is not showing the reading. So the bills given to the applicant are wrong. Shri Behare requested that the meter may be replaced and bills may be corrected.

In reply Shri Vaidya referred to the replay dated 11-03-2014. Shri Vaidya further stated that the IGRC passed order on 03-12-2013. However the applicant presented this application on 17-02-2014 i.e. after a lapse of prescribed time limit of sixty days. The application is time barred. So it may be rejected. Shri Vaidya further stated that the respondent will lay the L.T. line upto the well of the applicant. The respondent also accepted to replace the meter.

5. We have perused the record. We have heard the arguments advanced by both the parties.

The applicants first grievance is about the erection of the pole. However the respondent accepted to lay the L.T. line upto the well of the applicant. So in our opinion this grievance of the applicant is removed. The applicant has not produced any oral or documentary evidence about the damage caused to him. In absence of any evidence the claim for compensation has no force.

Applicant's second complaint is about faulty meter. The respondent accepted to replace the meter. So we think that the applicant's grievance is removed.

The IGRC already issued the directions to the respondent. We think that the order of the IGRC is proper & it need no interference.

6. So, we pass the following order,

ORDER

- i) Application No.11 of 2014 is disposed of in terms of the above observations.
The order dated 03-12-2013 passed by the IGRC Wardha is hereby confirmed.
- ii) No order as to cost.

Sd/- (Adv.Gauri D.Chandrayan) <u>MEMBER</u>	Sd/- (Ms.S.B.Chiwande) <u>MEMBER SECRETARY</u>	Sd/- (Vishnu S. Bute) <u>CHAIRMAN</u>
<u>CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR</u>		
<u>(Nagpur Dtd.16th day of April, 2014)</u>		

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440013

Email.id- cgrfnz@mahadiscom.in
cgrfnz@gmail.com

(O) 0712- 2022198

NO. CGRF/NZ/

Date :

Certified copy of order dated 16th April, 2014 in Case No.11 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Maroti Ganpat Naxine, At.Po.Kora Tq.Samudrapur Dist.Wardha
Copy s.w.r.to :-
1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat.
for information and necessary action.

Address of the Electricity Ombudsman is given as below.
Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670