

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

Shri M.G.Deodhar,
Member

(M)9422805325

NO. CGRF/NZ/R/

Date :

Certified copy of order dtd 5th March,2009 in Case No. 71/2009 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ-R)MSEDCL
N A G P U R

Copy to:-

1. Shri Sahebrao Marotrao Hingwe, R/o-Agargaon, Post- Saoli(khurd), Tah-Karanja(Ghadge), Dist-Wardha.
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Arvi.for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**

Maharashtra Electricity Regulatory Commission,
606-608, Keshava Building,
Bandra-Kurla complex,
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
M. S. ELECTRICITY DISTRIBUTION CO.LTD.
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **71** of 2009

Applicant : Shri Sahebrao Marotrao Hingwe, R/o-Agargaon, Post- Saoli(khurd),
Tah-Karanja(Ghadge), Dist-Wardha.

-- VS --

Non-applicant : 1.Executive Engineer/Nodal Officer, I.G.R.C,
Circle Office,M.S.E.D.C.L., Wardha.
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Arvi.

Present : 1.Shri V.R.Khobragade,Chairman
2.Shri M.G.Deodhar,Member
3.Shri D.K.Choudhari,Member/Secy.

Appearance. : 1. Shri Sahebrao Hingwe,
Applicant present.

1. Shri S.M.Ghade,EE/NO
2. M.B.Dhabarde,AE.
For Non-Applicants.

ORDER

(Passed this 5th day of March, 2009)
(Per Shri V.R. Khobragade, CHAIRMAN)

1. Being no communication in response to the application filed to IGRC, Wardha, an application in form Schedule 'A' was filed before Forum through Applicant's representative Shri Nagorao Dewase on 12/1/2009 requesting therein to consider claim of compensation as per law in force.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on 25/2/2009. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that one Shri Sahebrao Hingwe, resident of Agargaon in Wardha District made an application to company on 7/2/2007 for supply of power connection to agricultural pump. He paid an amount towards demand note on 23/1/2008 and produced test report to office of A.E.,Karanja on 24/1/2008. Since the Applicant did not get power connection to agricultural pump within one month after furnishing of test report he submitted an application through his representative Shri Nagorao Dewase on 13/1/2009 to this Forum.
4. On the date of hearing, both the parties were present and they were heard. Non-applicants were represented by Shri S.M.Ghade,NO, and Shri M.B.Dhabarde, A.E., Karanja. Applicant reiterated the same points as mentioned in the application requesting for payment of compensation and early connection of power supply to agricultural pump. E.E. and A.E.,Karanja argued the matter on behalf of company. Both of them pointed out the same points as mentioned in parawise comments submitted to Forum.
5. On perusal of record it is seen that the application was received to company on 27/12/2007 and J.E. was directed for spot inspection vide letter dtd. 2/3/2007. J.E. submitted his spot inspection report on 3/12/2007 thus there has been delay of 35 weeks and JE. concerned is held responsible for delay in submission of spot inspection report and, therefore, is liable to pay compensation to the Applicant amounting to Rs. 3500/-. A.E. issued firm quotation on 5/12/2007 and the Applicant paid accordingly on 23/1/2008 and submitted test report on 24/1/2008.
6. On going through the papers Forum observed that there was no need of consideration of substation nor requirement of installation of transformer and, therefore, provision of Sec. 4.2 is applicable to this case. This delay for supply of power connection to agricultural pump is of 41 weeks. The Applicant applied to company paid payment to demand note to company and has been no part to agreement held with turn key contract and, therefore, Applicant has every right to ask for compensation from the

company. The company therefore may not shift their responsibility to any other agency. The Applicant is entitled to get compensation of Rs. 4100/- and shall be recovered from the concerned officials in default. Applicant will be further entitled to claim compensation from 13/1/2009 till connection to power supply to agricultural payment.

7. With the above observations, the Forum unanimously pass the following order.

-: ORDER :-

1. Application is allowed.
2. Compensation of Rs. 3500/- is to be recovered from concerned JE and paid to applicant.
3. Compensation of Rs. 4100 is to be recovered from concerned official of D.L. and paid to the Applicant.
4. Applicant is entitled for compensation till power connection is released to his agricultural pump.
4. Parties to bear their own costs.
5. Parties be informed suitably.

SD/
(V.R.KHOBRADE)
CHAIRMAN

SD/
(M.G.DEODHAR)
MEMBER

SD/
(D.K.CHOUDHARI)
MEMBER/SECY

CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

-:oo0oo:-

