

CONSUMER GRIEVANCE REDRESSAL FORUM
NAGPUR ZONE (RURAL) M. S. E. D. C. L.

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni,
NAGPUR – 440 013

SHRI V.R.Khobragade,IAS(Retd)
Chairman

PH.(R)2457651(M)9923136412 (O) 0712- 2022198

Shri M.G.Deodhar,
Member

(M)9422805325

NO. CGRF/NZ/R/

Date :

Certified copy of order dtd 5th Mar,2009 in Case No. 70/2009 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ-R)MSEDCL
N A G P U R

Copy to:-

1. Shri Sheshrao Shalikramji Deshmukh, R/o-Agargaon, Post- Saoli(khurd), Tah-Karanja(Ghadge), Dist-Wardha.
2. The Chief Engineer,Nagpur Zone (Rural)MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.
3. The Exe.Engineer/N.O., O&M Circle Office, MSEDCL.Wardha, --
4. The E.E.,C.C.O&M Dn., MSEDCL, Arvi.for information and necessary action.

Address of **the Electricity Ombudsman** is given as below.

Office of - **The Electricity Ombudsman,**
Maharashtra Electricity Regulatory Commission,
606-608, Keshava Building,
Bandra-Kurla complex,
MUMBAI- 400 051

TEL.- 022 - 26592965 (Direct)
022 - 26590339 (Office)

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
M. S. ELECTRICITY DISTRIBUTION CO.LTD.
(NAGPUR ZONE – RURAL) NAGPUR.**

Application/Case No. CGRF/NZ/Rural/ **70** of 2009

Applicant : Shri Sheshrao Shalikramji Deshmukh, R/o-Agargaon,
Post- Saoli(khurd), Tah-Karanja(Ghadge), Dist-Wardha.

-- VS --

Non-applicant : 1.Executive Engineer/Nodal Officer, I.G.R.C,
Circle Office,M.S.E.D.C.L., Wardha.
2.Executive Engineer,C.C.O&M Dn., M.S.E.D.C.L., Arvi.

Present : 1.Shri V.R.Khobragade,Chairman
2.Shri M.G.Deodhar,Member
3.Shri D.K.Choudhari,Member/Secy.

Appearance. : 1. Shri Sheshrao Deshmukh,
Applicant present.

1. Shri S.M.Ghade,EE/NO
2. M.B.Dhabarde,AE.
For Non-Applicants.

ORDER

(Passed this 5th day of March,2009)
(Per Shri V.R. Khobragade, CHAIRMAN)

1. Being no communication in response to the application filed to IGRC, Wardha, an application in form Schedule 'A' was filed before Forum through Applicant's representative Shri Nagorao Dewase on 12/1/2009 requesting therein to consider claim of compensation as per law in force.
2. After receipt of his application, the Forum issued acknowledgement to Applicant, called parawise comments of the non-applicants(hereinafter called 'DL'/'NA'), a copy of the parawise comments was sent to the Applicant, issued notices to both the parties, finally heard both the parties on 25/2/2009. Forum thus, offered a fair, reasonable and adequate opportunity to both the parties for submission of their say in the matter.

3. The matter in brief is that one Shri Sheshrao Deshmukh, resident of Agargaon in Wardha District made an application for grant of power connection to agricultural pump on 17/5/2007. He paid an amount towards demand note on 28/8/2007 and produced test report to office of A.E., Karanja on 30/8/2007. Since the Applicant did not get power connection to agricultural pump from September,2007 to 12/1/2009, he came before Forum claiming admissible compensation to be paid from company.
4. On the date of hearing, both the parties were present and they were heard. Non-applicants were represented by Shri S.M.Ghade, N.O., and Shri M.B.Dhabarde, A.E., Karanja. Applicant reiterated the same points as mentioned in the application. On behalf of non-applicants also reiterated the same points as mentioned in parwise comments and it was contended by the N.As. that the work has been entrusted to Turn Key contract and power connection is being supplied as per seniority list and further promised to supply power connection by the end of March,2009.
5. On perusal of records shows that Applicant has applied for power connection on 17/5/2007 and survey was conducted by JE on 11/7/2007. Firm quotation was issued to the Applicant on 27/7/2007. No delay is noticed on the part of A.E. Applicant paid for firm quotation on 28/8/2007 and produced test report on 30/8/2007. The company has already provided power connection and hence no discussion of the matter is relevant. Since there is delay on the part of JE of 5 weeks and, therefore, he is held responsible for compensation to be paid to the Applicant of Rs. 500/- On submission of test report company has to supply power connection within one month in accordance with Sec. 4.2. In this instant case there is a delay of 14 weeks on the part of concerned officials of the company and they are held responsible for payment of compensation of Rs. 1400/- to the Applicant. On scrutiny of demand note in light of instructions issued in circulars No. 43 date. 26.9.2006. Forum observes an amount of Rs. 199/- is recoverable from the Applicant.
6. With the above observations, the Forum unanimously pass the following order.

-: ORDER :-

1. Application is allowed.
2. Compensation of Rs. 500/- is to be recovered from concerned JE and paid to applicant.
3. Compensation of Rs. 1400/- is to be recovered from concerned official of D.L. and paid to the Applicant.
4. Rs. 199/- is recoverable from the Applicant in connection with demand note.
4. Parties to bear their own costs.
5. Parties be informed suitably.

SD/-
(V.R.KHOBRADE)
CHAIRMAN

SD/-
(M.G.DEODHAR)
MEMBER

SD/-
(D.K.CHOUDHARI)
MEMBER/SECY

CONSUMER GRIEVANCE REDRESSAL FORUM
M.S.E.D.C.L.(NAGPUR ZONE – RURAL)NAGPUR

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