CONSUMER GRIEVANCES REDRESSAL FORUM;

MSEDCL NAGPUR (RURAL) ZONE NAGPUR COMPLAINT NO. 148/2014

Shri Jaywant Yashwant Zade Mata Mandir w<u>ard</u> Hinganghat District - Wardha.

Complainant

,,VS..

- Executive Engineer, MSEDCL,O&M Division, Hinganghat.
- Executive Engineer/Nodal Officer,
 G. R. C., Circle Office,
 MSEDCL, Wardha.

Respondents

Applicant represented by

- 1) Shri B.V.Betal, Authorized representative
- Respondents represented by 1) Shri A.V.Tupkar, Dy.Exe Engineer, Hinganghat (R)

CORAM:

Shri Vishnu S. Bute, Chairman. Adv. Gauri D. Chandrayan, Member Ms. S. B. Chiwande, Member-Secretary.

JUDGEMENT

(Delivered on this 13th day of January, 2015)

2. Shri Jaywant Yashwant Zade, r/o.Mata Mandir Ward Hinganghat, Dist.Wardha presented this application under the provisions of Regulation 6.4 of the MERC (CGRF & EO) Regulations 2006 on 08-12-2014. It is the contention of the applicant that he applied for agricultural connection. He deposited the amount as per demand note. When he went to the office of the respondent to submit the test report, the officer present there refused to accept the test report. The applicant prays that the respondent may be directed to accept the test report. He may be given a connection immediately. He may be given a compensation also.

The respondent submitted the written reply. Both the parties were present on 12-01-2015. They were heard.

After hearing the parties and after perusal of the record, it reveal that there is a controversy about the submission on the test report. The applicant say that he had been to the office of the respondent. However the respondent refused to accept the test report. The respondent say that the applicant had not submitted the test report. In view of the aforesaid situation it will be proper that the applicant may approach the respondent. He may submit the test report. If the respondent refuse to accept the test report the applicant may forward it by registered post acknowledgement due.

Secondly, the applicant also claim a compensation as the respondent failed to give him the connection within the stipulated period. Regulation 4.1 of the MERC (standard of performance of Distribution Licensee, period for giving supply and determination of compensation) Regulations 2014 reads as under,

4.1 "The Distribution Licensee shall on an application made by post or by hand by the owner or occupier of any premises, give supply of electricity to such premises after receipt of the application by chronological order of receipt of its complete application requiring such supply."

From the aforesaid provision it is seen that the respondents are duty bound to release the connection after the receipt of complete application. In the instant case, it is admitted fact that the applicant had not submitted the test report till today. So it can not be said that his application is complete in all respect. So his request for compensation needs to be dismissed.

In view of the aforesaid discussion, we pass the following order,

ORDER

- i) The application no.148 of 2014 is partly allowed.
- ii) The applicant may submit the test report. The respondent may enter his name in the seniority list and release the connection as per the seniority.
- iii) The parties to bear their own cost.

Sd/- sd/(Adv.Gauri D.Chandrayan) (Ms.S.B.Chiwande) (Vishnu S. Bute)

MEMBER MEMBER SECRETARY CHAIRMAN

CONSUMER GRIEVANCES REDRESSAL FORUM; NAGPUR ZONE NAGPUR

(Nagpur Dtd.13th day of January, 2015

CONSUMER GRIEVANCE REDRESSAL FORUM

NAGPUR ZONE (RURAL) M. S. E. D. C. L.

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(O) 0712-2022198

cgrfnz@gmail.com

NO. CGRF/NZ/ Date :

Certified copy of order dated 13th January, 2015 in Case No.148 / 2014 is enclosed herewith.

Member-Secy/ Exe.Engineer, C.G.R.F.(NZ)MSEDCL NAGPUR

To,
Shri Jaywant Yashwant Zade Mata Mandir ward Hinganghat
Tq.Hinganghat, Dist.Wardha
Copy s.w.r.to:-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan, Katol Road, Nagpur.

Copy f.w.cs.to:

- 1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
- 2. Executive Engineer, C.C.O&M Dn., MSEDCL, Hinganghat. for information and necessary action.

Address of the Electricity Ombudsman is given as below. Office of - The Electricity Ombudsman,

12, Srikrupa, Vijay Nagar, Chhaoni, Nagpur-440 013 0712-2596670