

vide order passed on 30-08-2013. Feeling aggrieved by the aforesaid order, the applicant presented the instant application under the provisions of regulation 6.4 of the MERC (CGRF and EO) Regulations 2006.

3. A copy of the application was given to the respondent. The respondent was directed to submit parawise reply. The respondent submitted reply under no.EE/O&M/H'ghat/Tech/5714 dated 30-10-2013. The case was fixed for personal hearing on 25-11-2013. Shri B.V.Betal, a representative was present for the applicant. Shri M.S.Vaidya, Executive Engineer, Hinganghat and Shri V.M.Hedao, Assistant Engineer, Hinganghat (Rural) represented the respondent. Both the parties were heard.

4. It was contended on behalf of the applicant that he submitted an application for connection to his agricultural pump on 06-01-2011. He received demand note on 04-03-2011. He deposited the amount as per demand on 14-03-2011. He submitted the test report on 16-03-2011. In spite of the fact that the application was complete in all respect the respondent released the connection on 19-11-2013. So he is entitle for compensation as provided under the SOP Regulations.

The applicant's prayer was as under,

i) The applicant may be awarded compensation as provided under SOP Regulations. The applicant may be awarded compensation of Rs.2 Lakhs towards the loss to his agricultural produce, Rs.50,000/- each may be awarded for physical and mental harassment, Rs.5,000/- each may be awarded for travel expenses & the cost of the instant proceeding.

ii) The respondent may be directed to release the connection immediately.

5. Shri V.M.Hedao, referred to the parawise reply dated 30-10-2013. It was further stated that the applicant submitted application on 06-01-2011. A demand note was issued on 04-03-2011. The applicant deposited the amount on 14-03-2011. He submitted the test report on 16-03-2011. To provide the connection to the applicant, erection of L.T. line admeasuring 0.24 k.m. was necessary. His name is entered in paid pending list of year 2010-2011 at sr. no.346. The applicant has not submitted any survey report of any competent authority. His prayer is not acceptable. The connections to the agricultural pumps are released as per the orders from the higher authorities and availability of funds under SPA scheme. A connection is given to the applicant on 19-11-2013. So the application may be dismissed.

6. The technical member of the Forum submitted a note as under,

I have gone through the documents on record & submissions made by both the parties, it is not disputed that the complainant's application was complete in all respect on 16.03.2011, the date on which the test report had been submitted by him to the respondent's office. However the supply of electricity to the agricultural pumps is carried out under various schemes such as SPA –PE ,DPDC, Non DDF CCRF etc The complainant's Ag pump application was sanctioned under SPA scheme As there was huge pendency of agricultural pump applications in Hinganghat Division under SPA scheme ,hence the work of laying HT/LT lines & T/F for supplying connections was entrusted to the agency & carried out as per the seniority of the applications/applicants who deposited the demand amount & completed the formalities in all respect. While at the time of execution of work there were the instances of standing crops in the field &

due to objections raised by the adjacent Agriculturist, the respondent had to wait till the crop season is over to carry out the work.

In view of circumstances mentioned above in my opinion there observed no intentional delay for providing electric connection to the complainant's agricultural pump on the part of respondent . The respondent has provided the connection to the complainant's Ag pump on 19.11.2013 as per the seniority list. As the connection is already given to the complainant's agricultural pump, no compensation needs to be awarded to the complainant.

7. We have perused the record. We have heard the arguments advanced by both the parties.

It is admitted position that the applicant submitted the application in the prescribed form. He deposited the amount as per rule. He submitted the test report. His name is also entered in the paid pending list prepared by the respondent. So it is clear that the application submitted by the applicant is complete in all respect.

Regulation 4.5 prescribed the time limit for release of connection. It reads as under,

4.5 Where the supply of electricity to a premises requires extension or augmentation of distribution mains, the distribution licensee shall give supply to such premises within three(3) months from the date of receipt of complete application in accordance with the Maharashtra Electricity Regulatory Commission (Electricity supply code and other conditions of supply,) Regulations, 2005.

**CONSUMER GRIEVANCE REDRESSAL FORUM
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NO. CGRF/NZ/

Date :

Certified copy of order dated 06th December, 2013 in Case No.97 / 2013 is enclosed herewith.

Member-Secy/ Exe.Engineer,
C.G.R.F.(NZ)MSEDCL
N A G P U R

To,
Shri Dattu Nagorao Urkudkar, At.Shirud, Po.Bela, Tq.Hinganghat, Dist.Wardha

Copy s.w.r.to :-

1. The Chief Engineer(NZ), MSEDCL, Vidyut Bhavan,Katol Road, Nagpur.

Copy f.w.cs.to:

1. The Executive Engineer/Nodal Officer., O&M Circle Office, MSEDCL.Wardha
2. The Executive Engineer,C.C.O&M Dn., MSEDCL, Hinganghat
for information and necessary action.

Address of the Electricity Ombudsman is given as below.

Office of - The Electricity Ombudsman,
12, Srikrupa, Vijay Nagar,
Chhaoni, Nagpur-440 013
0712-2596670