



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
Ph: – 2210707 & 2328283 Ext: - 122

**IN THE MATTER OF GRIEVANCE NO.K/E/079/0089 OF 06-07**  
**OF NIJJUMUDDIN A KAMBLE REGISTERED WITH**  
**CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN**  
**ZONE KALYAN ABOUT EXCESS SUPPLEMENTRY BILLING.**

Shri Nijjumuddin. A. Kamble (Here in after

Saffiya Apartment Block No 6 referred to

Bunder Road Kalyan 421301 as consumer)

**Versus**

Maharashtra State Electricity Distribution (Here in after  
Company Limited through its Assistant referred to  
Engineer, Sub Division No 2, Kalyan as licensee)

- 1) Consumer Grievance Redressal Forum has been established under regulation of "Maharashtra Electricity Regulatory

Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conformed on it by section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).

- 2) The consumer is a L.T. consumer of the licensee connected to their 415 volt network. Consumer is billed as per residential tariff. The grievance was registered with the forum on dated 14/02/2007.

The details are as follows: -

*Name of the consumer: - The electricity bill stands in the name of Shri Nijjumuddin. A. Kamble but Shri Navid Dolare is in possession of premises residing there.*

*Address: - As above*

*Consumer No: - 020020548216*

*Reason of dispute: - Excess supplementary bill for the month of July 2006 of 7348 units amounting to Rs 26320/- of the period of 51 months from May 2002 to July 2006.*

- 3) The batch of papers containing above grievance was sent by forum vide letter No.0834 dated 14/02/2007 to Nodal Officer of licensee. The letter, however, remained unreplied.
- 4) All three members of the forum heard both the parties on 15/03/2007 Shri Navid Dolare representative of consumer and Shri P. K. Taiwade, Shri M. A. Atre, Assistant Engineer, Shri M. S. Patil Assistant Accountant representatives of the licensee attended hearing.

- 5) Shri Navid Dolare said that he purchased the flat & occupied it on 1/1/03. He received supplementary bill in the month of July 2006 prepared on faulty meter readings of 7348 units amounting to Rs 26320/- of the period of 51 months from May 2002 to July 2006. He then gave an application to Internal Grievance Redressal Cell of licensee on 20/11/06 received by IGRC on 22/11/06. The said application remained unreplied. He said that he was willing to pay arrears of maximum last 24 months as admissible by law & requested accordingly to licensee but the licensee did not respond.
- 6) Shri Atre, during hearing, submitted a copy of letter with enclosures addressed to Superintending Engineer Kalyan 1 by Assistant Engineer Sub Division 2 Kalyan. The abstract of submissions made in the said letter is given below.
- i) As per report of 1/1/03 of Sectional Engineer of licensee, the supply of consumer was permanently disconnected on 22/12/01. The final reading on removed meter number 1050347 was 4814.
  - ii) On inspection on 12/5/06 a meter number 06350661 was found in service at consumer's premises. The meter reading on the said date was 6999. The meter had laboratory number 9611 of dated 19/4/02. The said meter was tested on 1/7/06 & the meter reading on that date was found to be 7350.
  - iii) As per report of 1/7/06, a bill of 7348 units (taking initial reading as 2 & final reading as 7350) was sent to consumer in the billing month of July 2006 for 7348 units

amounting to Rs 26320/- of the period of 51 months from May 2002 to July 2006 because the consumer was noticed unbilled from February 2003. Consumer personal ledger shows that consumer was billed upto meter reading of 4814 noted on meter number 10500347 in the month of May 2002.

iv) The question of deleting 4814 units recorded on removed meter number 1050347, as per consumer's request from the above consumption of 7348 units, does not arise. The bill is in order.

7) Shri Taiwade Nodal Officer & Shri Atre said that wrong feeding was made in computer showing permanent disconnection of consumer. Consumer meter number 1050347 was removed in May 2002 & meter number 06350661 was put in service at consumer's premises. The data of this meter 06350661 was fed in computer in December 2002. Consumer, however, remained unbilled from February 2003. Since the consumer was billed upto 4814 meter reading recorded on meter number 1050347 in the month of May 2002, the further supplementary bill on consumption of 7348 units amounting to Rs 26320/- of the period of 51 months from May 2002 to July 2006 recorded on meter number 06350661 has now been sent to him.

8) On willingness of consumer to pay arrears of maximum upto 24 months, Forum asked Nodal Officer whether licensee is prepared to settle the issue by mutual agreement. There was response & Shri Atre said he would examine the issue & report matter in two days time.

- 9) Since there was no response till 20<sup>th</sup> March 07, Forum on 21<sup>st</sup> March 07 summoned licensee to submit their reply. Licensee on 22<sup>nd</sup> March 07 submitted reply vide letter 715 dated 21<sup>st</sup> March 07 stating that the supplementary bill of Rs 26320/- given to consumer has been revised & a net bill upto the billing month of March 07 amounting to Rs 2255/- has been prepared & given to consumer i.e. to Shri Navid Dolare on 21<sup>st</sup> March. He has accepted the said bill & submitted his acceptance on 22<sup>nd</sup> March 07 in writing to licensee to make payments in installments.
- 10) Shri Navid Dolare on 22<sup>nd</sup> March 07 submitted a copy of above letter to Forum addressed to licensee & copy to Forum. He has mentioned in the said letter that his grievance stands solved now.
- 11) Since the grievance stands solved, Forum passes no order.

**Date: - 29/03/07**

**(Sau V. V. Kelkar)**  
**Member**  
**CGRF Kalyan**

**(I. Q. Najam)**  
**Chair person**  
**CGRF Kalyan**

**(D. B. Nitnaware)**  
**Member Secretary**  
**CGRF Kalyan**