



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

EE/CGRF/Kalyan/

Date of registration: 02/05/2017

Date of order : 20/07/2017

Total days : 80

IN THE MATTER OF GRIEVANCE NO. K/E/1190/1412 OF 2017-2018 OF SHRI AJIT SHANKARLAL BHATIA, BARRACK NO. 409, ROOM NOS. 8 & 9, ULHASNAGAR-01, DIST. THANE, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT BILLING DISPUTE.

Shri Ajit Shankarlal Bhatia,
Barrack No. 409,
Room Nos. 8 & 9, Dattawadi,
Ulhasnagar-421 001,
Dist. Thane.
(Consumer No.021518901688)

... (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution
Company Limited
Through it's Nodal Officer.
Kalyan Circle-II,

... (Hereinafter referred as Licensee)

Appearance : For Consumer – Shri Rajput.

For Licensee - Shri J.L.Borkar -Addl.EE Ulhas-S/dn-I.
Smt. A.S.Bhangare- UDC

[Coram- Shri A.M.Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary
Mrs.S.A.Jamdar- Member (CPO)].

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation

2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’. Further the regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission. Hereinafter referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2] We have heard both the sides and we are of the opinion, arrived on by consent that Licensee should calculate the bill on the basis of last available reading and deduct the same from the amount paid by consumer and balance has to be returned to the consumer along with interest from the date of payment till realization.

3] Further the Licensee to pay the regular payable interest on SD for the period from 1/4/2016 to 29/3/2017.

This matter is not decided within time as the parties to have settled the matter.

Hence the order.

ORDER

1] Grievance application of the consumer is allowed in part.

2] The Licensee to calculate the bill on the basis of last available reading and deduct the same from amount paid and return the balance amount to the consumer along with interest at RBI rate from 29/12/2015 till realization.

3] The Licensee is also directed to pay the regular payable interest on SD for the period starting from 1/4/2016 to 29/3/2017.

4] Rest of the prayers stand rejected.

- 5] Compliance be made within 45 days and report be sent within 60 days from the date of receipt of this order.
- 6] Dictated in open Forum before both the sides.

Date: 20/07/2017.

(Mrs.S.A.Jamdar)
Member
CGRF, Kalyan

(A.P.Deshmukh)
Member Secretary
CGRF, Kalyan.

(A.M.Garde)
Chairperson
CGRF, Kalyan.

Note:

The consumer if not satisfied, may file representation against this order before Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- a) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- b) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-
- “Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”
- c) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.