



Consumer Grievance Redressal Forum, Kalyan Zone  
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**EE/CGRF/Kalyan/**

Date of registration: 25/03/2017

Date of order : 21/06/2017

Total days : 89

**IN THE MATTER OF GRIEVANCE NO. K/N/145/1395 OF 2016-2017 OF SMT.MAYADEVI VISHNU ROKDE, MALMATTA NO. DO7014149900, ROOM NO. 155, ANAND NAGAR, NETIVLI, KALIAN (W), DIST. THANE REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT NEW CONNECTION.**

Smt. Mayadevi Vishnu Rokde,  
Malmatta No. DO7014149900,  
Room No. 155,  
Anand Nagar, Netivli,  
Kalyan (W)  
Dist. Thane,

... (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution  
Company Limited  
Through it's Nodal Officer.  
Kalyan Circle-I,

... (Hereinafter referred as Licensee)

Appearance : For Consumer - Shri Rajput - CR.  
For Licensee - Shri S.V.Gawali-Addl.EE Kalyan [E] S/dn.

[Coram- Sheri A.M.Garde-Chairperson and Mrs.S.A.Jamdar- Member (CPO)].

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by

Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014'.

2] The case in brief is that, the applicant Mayadevi Vishnu Rokde, prospective consumer, hold the premises bearing House No. 155, near Anand Nagar, Cycle Mart, Netivali ,Kalyan [ E ] . She applied to the MSEDCL for new electricity connection on 2/6/2016, to which vide letter dated 23/6/16 responded by claiming that there were arrears of electricity bill due on the said premises. In particular they have shown arrears in respect of consumer Nos.1] 020152015225/2 and 2] 020150006971/2. Applicant contends that the said arrears shown are in respect of House No. 157 of one Smt. Kalpana Bandu Chavan and Suman Kachru Dhobi. Applicant has no concern with the said arrears.

3] Licensee contends that the applicant Mayadevi Rokade has applied for single phase new connection at Rokade chawl room No. 155, Anand Nagar, near Asha Cycle Mart, Netivali, Kalyan [E]. But arrears are pending on the same address under the name Suman Kachru Rokade. Suman Kachru Rokade is mother-in-law of Maya as admitted by her before IGRC. Thus, according to MERC Regulation, 2005, Section 10.5 Smt. Mayadevi is legally liable to pay the said arrears of Suman. Further, there is property dispute in between Sheri Shaikh Salim Badshah and Shri Vishnu regarding the said premises in the Civil Court, Kalyan (Spl. Civil Suit No. 551/2016).

4] IGRC observed that there have been arrears in respect of two connections on the premises bearing consumer No. 020152015225 and 02015006971. Corresponding property numbers as observed were property No.DO7007197600, House No.157, room No.5. IGRC further observed that so-far-as connection bearing consumer No. 02015006971 is concerned, it is located at room No.155, Rokade chawl, near Asha Cycle Mart, Anand Nagar. IGRC opined that applicant Mayadevi should prove that the connection bearing consumer No. 02015006971 was not situated in Rokade chawl, of room No.155, Anand Nagar, near cycle Mart.

5] We have heard both sides. The applicant claims that she is asking for new connection to house No. 155. There is no document produced, however, for identification of the said premises. There is one Municipal bill produced which however does not show house number. Licensee contends that on spot in inspection , they have found that on the said property there are PD arrears due. IGRC has also observed the same.

We have given a thought to all the aspects. Though there is no clinching evidence that arrears are of house No. 155, equally there is no sufficient evidence of existence of house No. 155 much less its identity in the documents. There are some property numbers given by and the Municipal bills produced but nowhere there is either house No.155 mentioned nor is there name of the applicant mentioned. Licensee must know the precise premises and the responsible person concerned there-with so as to release a electricity connection which is lacking in this case. Licensee's action in not granting connection cannot be faulted in this case.

This case is not decided in time because the applicant has not produced the concerned documents before the Forum in time.

Hence the order.

**ORDER**

Grievance application of the consumer stands dismissed.

Date: 21/06/2017.

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(A.M.Garde)  
Chairperson  
CGRF, Kalyan.

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.  
*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.*
- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-  
“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.