



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

EE/CGRF/Kalyan/

Date of registration: 20/03/2017

Date of order : 21/06/2017

Total days : 94

IN THE MATTER OF GRIEVANCE NO. K/E/1144/1365 OF 2016-2017 OF SANJAYKUMAR NIGAM, C-9, FLAT NO.31, GODREJ HILL, KALIAN (East)-421 301, REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT BILLING DISPUTE.

Sanjaykumar Nigam,
C-9, Flat No.31, Godrej Hill,
Kalyan (East)- 421 301
(Consumer No.020260899008)

... (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution
Company Limited
Through it's Nodal Officer.
Kalyan Circle-I,

... (Hereinafter referred as Licensee)

Appearance : For Consumer - Consumer - Absent.

For Licensee - Shri V.D.Yadav-Addl.EE Kalyan [W] S/dn-1.

[Coram- Shri A.M.Garde-Chairperson, Shri A.P.Deshmukh-Member Secretary and Mrs.S.A.Jamdar- Member (CPO)].

Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'. Further the regulation has been made by MERC i.e. 'Maharashtra

Electricity Regulatory Commission. Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014'.

2] This is a billing dispute. Grievance is raised by the consumer Sanjaykumar Nigam, having consumer No. 020260899008, for the month of June 2016, in which the number of units consumed were shown to be 2414.

3] Licensee has filed reply, in which it is contended that meter was faulty before April 2016, it was replaced on 9/4/2016. As per photo reading bill was issued to the consumer for the month of June 2016. The consumption for the same was since 9/4/2016. Hence units were shown 2414. The bill was correct. The meter was tested on the request of the consumer and was found OK. There is nothing remains by way of dispute. B-80 slab benefit is given.

4] We have heard Licensee Shri Yadav, present today. None present for consumer. Mr. Yadav has satisfactorily explained the billing dispute raised by consumer. Consumer is not present to contest the said submissions made by Mr. Yadav. The grievance, therefore, deserves to be dismissed.

This case is not decided in time because the consumer remained absence at the given dates.

Hence the order.

ORDER

Grievance application of the consumer stands dismissed.

Date: 21/06/2017.

(Mrs.S.A.Jamdar)
Member
CGRF, Kalyan

(A.P.Deshmukh)
Member Secretary
CGRF, Kalyan.

(A.M.Garde)
Chairperson
CGRF, Kalyan.

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.