



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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**IN THE MATTER OF GRIEVANCE NO. K/DOS/001/565 OF 2010-2011 OF SHRI S. NAGARAJAN, NILJE VILLAGE, DOMBIVALI (EAST) REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT PERMANENT DISCONNECTION WITHOUT NOTICE.**

Shri S. Nagarajan  
205, Royal Green Park  
Co. Op.Hsg. Society, Nilje Village,  
Nilje, Dombivali (East),  
Dist : Thane - 421 204

} (Here in after  
referred to  
as Consumer)

**Versus**

Maharashtra State Electricity Distribution  
Company Limited through its Assistant  
Engineer, Kalyan East Sub-Dn. No. III

} (Here in after  
referred to  
as Licensee)

- 1) Consumer Grievance Redressal Forum has been established under regulation of "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission (MERC) vide powers

Grievance No. K/DOS/001/565 of 2010-2011  
conferred on it by section 181 read with sub-section 5 to 7 of section 42  
of the Electricity Act, 2003. (36 of 2003).

- 2) The complainant registered grievance with the Forum on 21/01/2011 regarding permanent disconnection without notice. The details are as follows :

Name of the complainant : Shri S. Nagarajan

Address: - As above

Consumer No : Permanently Disconnected

Reason for Dispute : Regarding Permanent Disconnection without notice

- 3) The batch of papers containing above grievance was sent by Forum vide letter No. EE/CGRF/Kalyan/055, dt. 21/01/2011 to the Nodal Officer of the Licensee, and the Licensee through Assistant Engineer MSEDCL Kalyan East Sub-Division No. III filed reply vide letter No. AE/Sub.Dn.III/Tech/301, dt. 11/02/2011.

- 4) The Members of the Forum heard both the parties at length on 14/02/2011 @ 15.00 Hrs. in the meeting hall of the Forum's office. Shri S. Nagarajan & Mrs. Nagarajan Complainant, Shri S. A. Francis , Asstt. Engr., Shri S. D. Kondvilkar, Asstt. Engineer, Shri Jadhav, Asstt. Engr. Shri R. P. Pathak, Asstt. Acctt. Representatives of the licensee attended hearing. Minutes of the hearing including the submissions made by the parties are recorded and the same are kept in the record. Submissions made by the parties in respect of grievance since already recorded will be referred to avoid repetition.

- 5) Complainant was given electric connection vide Meter No. 4577088 (consumer No. 020490022849) to premises No. 205, Royal Green Park Housing Society, Nilje Village, Dombivali (East). It is contended that consumer was regularly paying the energy bill and inspite of this his said

meter was permanently disconnected on 08/03/2010 on the ground of defaulter of more than one year. By letter dated 16/11/2010 complainant pointed out that he was making the payment regularly and that by mistake his name was shown in the list of defaulter consumers and prayed to restore supply but licensee did not pay heed. Complainant moved the I.G.R. Cell but in vain therefore lodged this grievance with prayer to direct the licensee to restore supply.

- 6) Licensee filed reply dt. 11/02/2011 contending that complainant was not residing in the premises to which electricity was supplied. He was paying the bill amount on line. He paid the bill amount of Rs. 320/- on 18/03/2010 on line but not reported the same to the office, consequently his name was shown in the list of defaulter, therefore his meter was permanently disconnected for non payment of bill amount.
- 7) During the pendency of case by application dt. 08/03/2011 complainant pointed out that licensee has given him connection vide consumer No. 020490062263 therefore withdraw the grievance. Hence the order

### **ORDER**

Grievance application is disposed off as withdrawn vide application dated 08/03/2011.

Date : 16/03/2011

(Mrs. S.A. Jamdar)  
Member  
CGRF Kalyan

(R.V.Shivdas)  
Member Secretary  
CGRF Kalyan

(S.N. Saundankar)  
Chairperson  
CGRF Kalyan