

## Consumer Grievance Redressal Forum, Kalyan Zone Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301 Ph– 2210707, Fax – 2210707, E-mail: cgrfkalyan@mahadiscom.in

Date of Grievance: 27/04/2012 Date of Order: 27/07/2012 Period taken: 90 days

IN THE MATTER OF GRIEVANCE NO. K/N/093/703 OF 2012-2013 OF SHRI RAVINDRA SINGH S. VILLAGE – KAMBA, TAL - KALYAN REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT NEW CONNECTION.

Shri Ravindra Singh S.

Plot No. 126/4,

Opp. Tata Power Company

Village - Kamba,

Tal – Kalyan, Dist - Thane

(Here-in-after referred as Consumer)

**Versus** 

Maharashtra State Electricity Distribution

Company Limited through its

**Assistant Engineer** 

Construction Sub-Division Kalyan West

(Here-in-after referred as licensee)

- 1) Consumer Grievance Redressal Forum has been established under "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers. This regulation has been made by the Maharashtra Electricity Regulatory Commission vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, 2003. (36 of 2003).
- 2) The Complainant has registered grievance with the Forum on 27/04/2012 for New Connection.

The details are as follows:

Name of the consumer :- Shri Ravindra Singh S.

Address: - As given in the title

Consumer No: -

Reason of dispute: New Connection

- The batch of papers containing above grievance was sent by Forum vide letter No EE/CGRF/Kalyan/0283 dated 27/04/2012 to Nodal Officer of licensee. The licensee filed reply vide letter No. AE/Constn/Tech/720, dated 21/05/2012 through Assistant Engineer Construction Sub-Division Kalyan.
- 4) Hearing was held on 21/05/2012 and 21/06/2012. The Members of the Forum heard both the parties in the meeting hall of the Forum's office. Shri Ravindra Singh complainant & Shri Giradkar Nodal Officer, Shri V. H. Kasal, Asstt. Engr., Shri Tekale Asstt. Engr. Constn. Sub-Division, representatives of the licensee attended hearing.

5) This matter though placed before us, it is seen that already on 29/04/2012 electric connection is released to the consumer and consumer on 21/05/2012 already endorsed on the grievance application that he is withdrawing his grievance. Accordingly now matter stands disposed of. Hence the order:

## O-R-D-E-R

1) The matter disposed off as grievance is redressed.

Date: 27/07/2012

(Mrs. S.A. Jamdar) Member CGRF Kalyan (R.V.Shivdas)
Member Secretary
CGRF Kalyan

(Sadashiv S. Deshmukh)
Chairperson
CGRF Kalyan