



Consumer Grievance Redressal Forum, Kalyan Zone
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

Out Ward No.EE/CGRF/Kalyan Zone/195

Date: 22/06/2015.

Ref. No. K/N/137/1092/2015-16

IN THE MATTER OF GRIEVANCE NO. K/N/137/1092 OF 2015-16 IN RESPECT OF TULSHIRAM CHINDU SHIRKE, KACHRUPADU BHOIR CHAWL, RAMDASWADI, MURBAD ROAD, KALYAN-421 301 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING NEW CONNECTION.

Tulshiram Chindu Shirke,
Kachru Padu Bhoir chawl,
Ramdaswadi,
Murbad Road,
Kalyan- 421 301

.... (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited though its
MSEDCL, Add. Exe. Engineer
Kalyan Circle-1, Sub.Divn.-1.

.... (Hereinafter referred as Licencee)

Appearance : For Consumer –Shri Pradip Salvi- Consumer's representatives.
Shri Tulshiram C Shirke- In person

For Licensee - Shri Edke- Addl. Ex. Engr.
Shri A.G.Katakwar- Dy. EE.

We both present. Consumer approached CGRF on 2/6/2015. Today matter was kept for hearing. After going through the documents kept before us and hearing both the parties, we have noticed that the consumer had approached to IGRC on 30/3/2014. However, no hearing of his grievance application is conducted till 2/6/2015. Hence he approached CGRF.

2] Licensee stated that it is ready to release the connection, but the owner of the chawl is raising objection and not allowing the Licensee to release

the connection to the consumer. Licensee contended that though it is the duty of the Licensee to release connection once the amount of quotation is paid by the consumer , it is the duty of the consumer also to remove hurdles arising in the connection process and to take permission from the concerned authorities. No such permission is taken by the consumer from the chawl owner.

3] It is also pointed out by the Licensee that there is dispute between consumer and the Licensee regarding service line connection.

4] Forum observed that though there are such contentions, there is no material in this regard, is kept on record. Even the Licensee had not filed a detailed reply on the record. When the Forum asked the Licensee, the representative of Licensee stated that IGRC will conduct the hearing on or before 30/6/2015 and will pass the order accordingly.

5] In view of the above, the grievance application No. **K/N/137/1092/2015-16** is disposed off.

Consumer is at liberty to approach CGRF if he is not satisfied with the order of IGRC.

For convenience the operative order be provided to both the sides forthwith.

Dated: 22/6/2015.

Mrs.S.A.Jamdar)
Member
CGRF,Kalyan

(Chandrashekhar U.Patil)
Executive Engineer-Cum-Chairperson,
CGRF, Kalyan

To- 1] Tulshiram Chindu Shirke, Kachru Padu Bhoir chawl, Ramdaswadi, Murbad Road, Kalyan- 421 301
2] Executive Engineer-cum-Nodal Officer, MSEDCL, Kalyan Circle-1, Kalyan.

Cswrto :- The Chief Engineer, MSEDCL,
Kalyan Zone, Kalyan for favor of information please.

Note:-

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-

“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”

- c) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.

