



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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**EE/CGRF/Kalyan/**

Date of registration: 04/08/2017

Date of order : 23/08/2017

Total days : 20

**IN THE MATTER OF GRIEVANCE NO. K/E/1244/1468 OF 2017-2018 OF MOHANDAS LALCHANDANI BUILDERS, FILED BY RESIDENCE OF SEEMA APARTMENT,C-WING, OPP. KHEMANI BUS STOP, ULHASNAGAR-421003,DIST.THANE,REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN ABOUT BILLING DISPUTE.**

Mohandas Lalchandani Builders,  
Filed by residence of Seema Apartment,  
C-Wing, Opp. Khemani Bus Stop,  
Ulhasnagar- 421 003,  
Dist. Thane  
(Consumer No.021510514081)

... (Hereinafter referred as Consumer)

V/s.

Maharashtra State Electricity Distribution  
Company Limited  
Through it's Nodal Officer.  
Kalyan Circle-II,

... (Hereinafter referred as Licensee)

Appearance : For Licensee - Shri M.S.Gawali-Addl.EE &  
Mr.L.G.Mahajan-AA- Ulhas-S/dn-II.  
For Consumer -Shri Rajput

[Coram- Shri A.M.Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary  
Mrs.S.A.Jamdar- Member (CPO)].

Maharashtra Electricity Regulatory Commission, is, constituted u/s.  
82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred  
as 'MERC'. This Consumer Grievance Redressal Forum has been established as  
per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory

Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’. Further the regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission. Hereinafter referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2] This grievance is of billing dispute. It is the contention of the consumer that there was an electricity connection to the building namely Seema Apartments, Ulhasnagar -02. It has been permanently disconnected in the year 2004 and on account of some arrears of bill, as it appears late some letters were sent by Licensee to the consumer, extending the benefit of Amnesty Scheme to enable the consumer to pay the arrears. However, the connection was in the name of the builder. Presently, there is society which has another electricity connection in the same building. On behalf of the society, it is submitted that they are not liable to pay the said bills being of the builder. It is not the case that the said electricity connection is being revived. The said connection is already permanently disconnected in the year 2004. This society is not ready to pay the bills and it cannot be compelled to do so in this proceeding. Moreover, there is no prayer for reconnection. No dispute survives in the above view of the matter. The consumer does not press the other prayers. There cannot be disconnection of any live connection in the building. On account of arrear of this, permanently disconnected connection, the other live connection of the society cannot be disconnected

which Licensee should take note. With the above observations, the grievance application of the consumer may be disposed off.

Hence the order.

### **ORDER**

Grievance application is hereby disposed off, for the reasons stated in the order.

Date: 23/08/2017.

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(A.P.Deshmukh)  
Member Secretary  
CGRF, Kalyan.

(A.M.Garde)  
Chairperson  
CGRF, Kalyan.

- a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

*“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.*

- b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or
- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-
- “Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”*
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.