



Consumer Grievance Redressal Forum, Kalyan Zone  
Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301  
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No. **K/E/1084/1305 of 2016-17**

Date of Grievance : 14/12/2016  
Date of order : 28/12/2016  
Total days : 15

**IN THE MATTER CASE OF GRIEVANCE NO. K/E/1084/1305/2016-17 IN RESPECT OF KALASH AQUA LLP. SRV. NO. 188, 1158 & 113, HISSA NO. 2-52-5, VILLAGE BHATTACHA MAL., TAL. SHRIVARDHAN, DIST. RAIGAD, IN CODE NO-402 110. REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING BILLING DISPUTE.**

Kalash Aqua LLP.,  
Srv.No.188, 1158 & 113,  
Hissa No.2-52-5,  
Village – Bhattacha Mal,  
Tal. Shrivardhan,  
Dist. Raigad- 402 203,  
(Consumer No. 046459025710) ..... (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution  
Company Limited  
Addl. Executive Engineer,  
MSEDCL, Pen Circle, ..... (Hereinafter referred as Licensee)

Appearance : - For Licensee : Absent. :  
For Consumer : Shri Harshad Sheth- CR

[Coram- Shri A.M.Garde-Chirperson, Shri L.N.Bade-Member Secretary and  
Mrs.S.A.Jamdar- Member (CPO)].

Maharashtra Electricity Regulatory Commission, is, constituted  
u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of  
brevity referred as 'MERC'. This Consumer Grievance Redressal Forum

has been established as per the notification issued by MERC i.e. “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’. Further the regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission. Hereinafter referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2] The consumer contended that without taking approval /sanction of MERC, the MSEDCL has added the amount of Rs.30,87,931/- in the bill of February 2015 dated 12<sup>th</sup> March 2015 as difference due to change of category of period from December 2013 to December 14 i.e. for 13 months. The category was changed to HT-II N Commercial from January 2015. The consumer therefore, prayed to direct MSEDCL to refund retrospective recovery of 13 months amounting to Rs.30,87,931/- from December 2013 to December 2014 due to change of category from Industrial to Commercial.

3] We have heard the consumer. Licensee absent. It was thereupon felt that matter should be sent to the IGRC for decision within a short time, as the consumer has filed the grievance before IGRC on 22/8/16, but the IGRC has not passed the order till date.

Hence, the following order is passed.

**ORDER**

The matter be directed to IGRC for decision.

2] IGRC is directed to decide the matter within 15 working days of the date of receipt of this order and to communicate the same to this Forum.

3] Intimation of this order be sent to the IGRC.

4] The consumer is at liberty to approach CGRF, if he is not satisfied with the order of IGRC in above grievance.

5] This matter stands disposed off.

Dated: 28/12/2016.

(Mrs.S.A.Jamdar)  
Member  
CGRF, Kalyan

(L.N.Bade)  
Member Secretary  
CGRF, Kalyan

(A.M.Garde)  
Chairperson  
CGRF, Kalyan

Copy to :

1] Superintending Engineer, Pen Circle, Pen.

Cswrto:- The Chief Engineer, MSEDCL, Kalyan Zone, Kalyan ---  
..... for favour of information please.

