



Consumer Grievance Redressal Forum, Kalyan Zone

Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301

Ph- 2210707, Fax – 2210707, E-mail : cgrfkalyan@mahadiscom.in

No. EE/CGRF/Kalyan/

Date of Grievance : 16/10/2017

Date of order : 08/11/2017

Total days : 24

IN THE MATTER OF GRIEVANCE NO. K/E/1257/1483 OF 2017-18 IN RESPECT OF SHRI. VIJAY KANODIA, SURVEY NO.18/3, VILLAGE ASNOLI, BADLAPUR (WEST) PIN CODE – 400 028 REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING BILLING DISPUTE.

Shri. Vijay kanodia,
 Survey no.18/3, village asnoli,
 Badlapur (west) pin code – 400 028,
 (Consumer No.022180000309) (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution Company Limited
 through its Nodal Officer,
 Kalyan Circle -II.
 Kalyan (Hereinafter referred as Licensee)

Appearance :

For Licensee- 1) Shri S.D.Suradkar, Dy. E.E., Badlapur (W.) S/Dn.

2) Shri.A.S.Gosavi, A.A., Badlapur (W.) S/Dn

For Consumer – Shri Vijay Kanodia

[Coram- Shri A.M. Garde-Chairperson, Shri A.P. Deshmukh-Member Secretary
 and Mrs. S.A. Jamdar- Member (CPO)].

1) Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2006" to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as 'Regulation'.

Further the regulation has been made by MERC i.e. Maharashtra Electricity Regulatory Commission. [Electricity Supply Code and other conditions of supply Regulations 2005] Hereinafter referred as 'Supply Code' for the sake of brevity. Even, regulation has been made by MERC i.e. 'Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.' Hereinafter referred 'SOP' for the sake of convenience.

2) We have heard the matter.

3) There is disconnection done which the consumer challenges. Licensee files the reply in which the bill amount is reduced to 2550/- after making proper calculations and leaving the interest. Consumer agrees to pay the same and prays that reconnection be made without recovering reconnection charges and further prays that in future meter reading be taken regularly month by month and proper bill be issued.

Hence by consent following order is passed.

Hence the order.

ORDER

- 1) Grievance application of consumer is disposed by consent.
- 2) Consumer to pay the bill of Rs.2550/- upon which Licensee to reconnect supply to Consumer immediately.
- 3) No reconnection charges be recovered from consumer.
- 4) Licensee to take meter reading regularly and issue bills as per MERC regulations in the future.
- 5) Compliance be made within 45 days and report be made within 60 days from the date of receipt of this order.

Date: 08/11/2017 .

(Mrs.S.A.Jamdar)
Member
CGRF, Kalyan

(A.P.Deshmukh)
Member Secretary
CGRF, Kalyan.

(A.M.Garde)
Chairperson
CGRF, Kalyan.

NOTE

- a) *The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.*
- “Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.*
- b) *Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or*
- c) *delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-*
- “Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”*
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.