



Consumer Grievance Redressal Forum, Kalyan Zone

Behind "Tejashree", Jahangir Meherwanji Road, Kalyan (West) 421301
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No.EE/CGRF/Kalyan Zone/

Date of Grievance : 02/09/2015

Date of Order : 13/09/2017

Total days : 731

IN THE MATTER CASE OF GRIEVANCE NO. K/E/917/1121/2015-16 IN RESPECT OF MRS. CHANDRIKABEN K. SHAH, SHALIMAR IND. ESTATE, MORYA NAKA, WAKANPADA, VASAI (E) - 401 208, DIST. PALGHAR REGISTERED WITH CONSUMER GRIEVANCE REDRESSAL FORUM KALYAN ZONE, KALYAN REGARDING REFUND OF AMOUNT.

Mrs. Chandrikaben K. Shah,
Shalimar Ind. Estate,
Morya naka, Wakanpada,
Vasai (E),
Pin Code-401 208

(Consumer No. 002230152856)

... (Hereinafter referred as Consumer)

Versus

Maharashtra State Electricity Distribution
Company Limited
through its MSEDCL, Nodal Officer,
Vasai Circle.

... (Hereinafter referred as Licensee)

Appearance : - - For Licensee – Shri Waman, ALO, Mrs. Desai, Dy. Manager,
Mrs. Dambe-UDC, Vasai Circle.
For Consumer- Shri Harshad Sheth- CR

[Coram- Shri A.M.Garde-Chirperson, Shri A.P. Deshmukh-Member Secretary
and Mrs.S.A.Jamdar- Member (CPO)].

1] Maharashtra Electricity Regulatory Commission, is, constituted u/s. 82 of Electricity Act 2003 (36/2003). Hereinafter for the sake of brevity referred as 'MERC'. This Consumer Grievance Redressal Forum has been established as per the notification issued by MERC i.e. "Maharashtra Electricity Regulatory Commission (Consumer

Grievance Redressal Forum & Ombudsman) Regulation 2006” to redress the grievances of consumers vide powers conferred on it by Section 181 read with sub-section 5 to 7 of section 42 of the Electricity Act, (36/2003). Hereinafter it is referred as ‘Regulation’. Further the regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission. Hereinafter referred as ‘Supply Code’ for the sake of brevity. Even, regulation has been made by MERC i.e. ‘Maharashtra Electricity Regulatory Commission (Standards of Performance of Distribution Licensees, Period for Giving Supply & Determination of Compensation) Regulations, 2014.’ Hereinafter referred ‘SOP’ for the sake of convenience (Electricity Supply Code and other conditions of supply) Regulations 2014’.

2] This grievance is filed for billing dispute with additional prayer for SOP compensation. Licensee showed some retrospective recovery. Both the parties present. At hearing consumer proposed to withdraw the grievance on condition not to go for retrospective recovery to which Licensee agrees. Applications from both sides taken on record.

3] In view of above , grievance may be disposed off as withdrawn.

This matter could not decide in time as parties have tried to settle the matter.

Hence the order.

ORDER

The grievance stands disposed off as withdrawn, in view of application given by both sides.

Date: 13/9/2017.

(Mrs.S.A.Jamdar)
Member
CGRF, Kalyan

(A.P.Deshmukh)
Member Secretary
CGRF, Kalyan.

(A.M.Garde)
Chairperson
CGRF, Kalyan.

NOTE

a) The consumer if not satisfied, may file representation against this order before the Hon. Ombudsman within 60 days from the date of this order at the following address.

“Office of the Electricity Ombudsman, Maharashtra Electricity Regulatory Commission, 606/608, Keshav Bldg, Bandra Kurla Complex, Mumbai 51”.

b) Consumer, as per section 142 of the Electricity Act, 2003, can approach Hon. Maharashtra Electricity Regulatory Commission for non-compliance, part compliance or

- c) delay in compliance of this decision issued under “Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum & Ombudsman) Regulation 2003” at the following address:-
“Maharashtra Electricity Regulatory Commission, 13th floor, World Trade Center, Cuffe Parade, Colaba, Mumbai 05”
- d) It is hereby informed that if you have filed any original documents or important papers you have to take it back after 90 days. Those will not be available after three years as per MERC Regulations and those will be destroyed.