

MAHARASHTRA STATE ELECTRICITY BOARD

Consumer Grievance Redresal Fourm

Forum

Ph. No. 25624316

REF.NO. CE/BND/Forum/04-05/02/

To

Mr. Narendra R. Ghosh,
C/o. S.D. Choudhari,
105, Shankarchaya Apartment,
Lokmanya Nagar Pada No. 4,
Thane - 400 603.

Consumer Grievance Redresal

"Vidyut Bhavan", Gr. Floor,
L.B.S. Marg, Bhandup (W),
MUMBAI - 400 078.

Date :

Sub : Receipt of Grievance Application.

Dear Sir/Madam

We are in receipt of your application **Ref.No. 026/04**, dtd. 26/10/2004 regarding theft of meter and Excessive billing dispute. Hearing date will be informed to you..

Thanking you,

Yours faithfully

Forum

Consumer Grievance Redresal

M.S.E.B., Bhandup Zone

copy to :

Executive Engineer, Wagle Estate Division, Thane., Bhandup.

We are forwarding the copy of above application. You are advised to submit parawise comments on all supporting letters. Also you are requested to submit the details of disconnection order in your record for above area for the period May 2003 to July 2003 and CPL for consumer No. 000061572996 within

fifteen (15) days. Failing which Forum shall proceed on the basis of the material record available.

MAHARASHTRA STATE ELECTRICITY BOARD

Before the Gonsumer Grievances Redresal Forum **Bhandup Urban Zone**

Case No. - 02/04 of 2004 - 05

Complainant :

Mr. Narendra Ghosh,
C/o. S.D. Choudhari
105, Shankar Chhaya Apartments,
Lokmanya Ngr., Pada No. 4, THANE - 400 603.

Utility :

Executive Engineer,
O&M Division, Wagle Estate,.
THANE.

1. Shri S.D. Choudhari has made an application on behalf of Shri Narendra Ghosh on 26/10/2004 before this Forum saying that inspite of the fact that he was absent and his premises were closed from January, 2003, the MSEB has sent him the bill. He further stated that even though MSEB was aware that the meter has been stolen, he continued to receive the bill. The meter stands in the name of Mr. Narendra Ghosh.

2. Shri Narendra Ghosh was served with a letter to remain present on 25/11/2004 at the office of the Forum Mrs. S.D. Choudhari remained present on that day. Shri Santosh Wahane, Executive Engineer, Wagle Estate was also present. He stated that on 12/01/2004 Smt. Chaudhari attended the office of the MSEB and made an application saying that she was out of station and further stated that it appears that the meter has been removed by MSEB. The consumer did not inform MSEB that she was to leave the premises and she should not be charged by MSEB. The Executive Engineer has stated that detailed enquiry was made about the meter in the name of Shri Narendra Ghosh. They were informed that the meter has not been permanently disconnected. The Consumer has lodged complaint with Vartak Nagar Police Station, wherein he has mentioned about the theft of the meter. This complaint application was made on 23rd January 2004. Smt. S.D. Chaudhari received a bill of Rs. 11,500/- from MSEB out of which she had paid Rs. 5000/- on 15.01.2004. The meter reader while taking the reading has stated that the meter was not there and the reading was 903 as on 03.06.2003. "No Meter" status was there between June 2003 to December 2003. There was an arrears to the tune of Rs. 11,497/- with the Consumer. The Consumer was asked to pay Rs. 5,000/- and accordingly she has paid this amount on 15.01.2004 and w.e.f. 02.08.2004, the supply has been restored.

3. Since the Consumer's grievance has been solved, no further action is called for from this Forum and the case is closed.

4. Given under the seal of this Forum, this 25th day of November 2004.

(Sandeep Pasarkar)
Chairman

(H.B. Soni)

Member

Member Secretary

C. G. R.

F.

copy to : 1. The Executive Engineer, MSEB, Wagle Estate O&M Divn., Wagle Estate
2. Shri Narendra Ghosh
C/o. S.D. Choudhari Apartments,
105, Shankar Chhaya, Lokmanya Ngr.,
Pada No. 4, THANE - 400 603.