

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date :

Case No. 231

Hearing Dt. 11/11/2008

In the matter of disconnection of energy supply.

M/s. Suchak Kraft Paper Industry - Appellant

Vs.

MSEDCL, (Vashi Circle), Navi Mumbai - Opponent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri R.M Chavan, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On behalf of Appellant

- 1) Shri Suraj Chakraborti, consumer representative..
- 2) Shri Pramod.

C - On behalf of Respondent

- 1) Shri S.H. Mane, Dy. Ex. Engr., Nerul.
- 2) Shri K.P. Bhoir, Asstt. Acctn., Nerul

ORDER

The applicant has filed his grievance before the Forum on 06/11/2008, requesting for interim order against threat of disconnection of electric supply for the outstanding arrears of Rs.2,94,000/-, In view of the urgency the case was admitted directly to this Forum and date for an interim hearing has fixed on 11/11/2008 before the Forum when the consumer and representative of utility (opponent) were present.

As per consumer's say, the electric connection was sanctioned for one kw before two years and utility have billed from initial on commercial tariff which was paid in time regularly. Suddenly in the month of July 2008 utility have charged extra bill amounting to Rs. 4,00,000/- for tariff difference commercial to temporary and ask to pay immediately.

For non payment of this dues his supply was disconnected twice. Consumer have paid Rs. 1,98,000/- out of recovery arrears charged Rs. 4,00,000/- in two parts.

As per consumer & utility representative agreed following points of interim order passed by this Forum:-

- 1) Applicant should pay today Rs. 1,00,000/- alongwith reconnection charges and Rs. 50,000/- within 2 days and balance alongwith current bill within one month period.
- 2) On receipt of Rs. 1,00,000/- today and reconnection charges utility should restore consumer's electric supply immediately.

- 3) Balance amount of energy bill will be pay alongwith current bill within one month period.
- 4) The utility should act as per provisions in condition of supply, for recovery of balance amount.

The order is issued under the seal of consumer Grievance Redressal Forum M.S.E.D.C. Ltd., Bhandup Urban Zone, Bhandup on .

Note : 1) If Consumer is not satisfied with the decision, he may go in appeal within 60 days from date of receipt of this order to the Electricity Ombudsman in attached "Form B".

Address of the Ombudsman

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606, Keshav Building,
Bandra - Kurla Complex, Bandra (E),
Mumbai - 400 051.

2) If utility is not satisfied with this order, it may go in appeal before the Hon. High Court within 60 days from receipt of the order.

MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP

S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP

R.M. CHAVAN
MEMBER SECRETARY
CGRF, BHANDUP