

**Consumer Grievance Redressal Forum
Maharashtra State Electricity Distribution Co. Ltd.
Bhandup Urban Zone, Bhandup**

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date:

Case No. 227

Hearing Dt. 04/11/2008

In the matter of disconnection of energy supply.

Shri Parshuram Choudhary

- Applicant

Vs.

MSEDCL, Bhandup

- Opponent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri R.M. Chavan, Member Secretary, CGRF, Bhandup.

B - On behalf of Consumer

- 1) Shri Parshuram Choudhary, Consumer.

C - On behalf of Utility

- 1) Shri Dumbre, Ex.Engr., Bhandup.
- 2) Shri Kapadne, Dy. Ex. Engr., Ishwar Nagar S/Divn., Bhandup.

ORDER

The applicant has filed his grievance before the Forum on 31/10/2008. requesting for interim order for restoration of energy supply, which was disconnected for dues amounting to Rs. 16,760/-, which was not paid and billing was done arbitrarily. In view of the urgency the case was admitted directly to this Forum and date for an interim hearing has fixed on 04/11/2008 before the Forum when the consumer and representative of utility (opponent) were present.

Applicant has approached utility in the month of March 2008 with the grievance that meter is going fast hence utility have provided check meter in series with the consumers meter for three days and to confirm the meter of consumer is running with permissible error only.

From the record of consumer it is observed that consumer is not paying dues of utility in time and hence amount of bill is raised to the tune of Rs. 16,760/-.

The opponent utility has demanded the energy dues for the supply given to the applicant and the consumer had ignored this and failed to make the payment of sizeable amount for quite some time.

Hence utility have disconnected supply of consumer in the month of August 2008.

When offered by the Forum the consumer showed willingness to make this payment in 3 installments first be of Rs. 7,000/- and balance in two installments in addition to current bill.

After making payment of 1st installment and charges of reconnection, his connection will be restored within 24 hrs. The applicant will pay to utility immediately Rs. 7000/- of arrears bill and necessary reconnection charges. The utility will restore applicant's supply on payment of above. The utility will test the meter in their laboratory in presence of consumer/consumer representative

. The next hearing date is fixed on 17/11/2008 on 13.00 hrs.

**S.L. KULKARNI
CHAIRMAN
CGRF, BHANDUP**

**R.M. CHAVAN
MEMBER SECRETARY
CGRF, BHANDUP**