Consumer Grievance Redressal Forum Maharashtra State Electricity Distribution Co. Ltd. Bhandup Urban Zone, Bhandup

Ref. No. Secretary/MSEDCL/CGRF/BNDUZ/

Date:

Case No. 204

Hearing Dt. 06/08/2008

FINAL ORDER

In the matter of disconnection of bill revision

Shri Sharma Rajkumar Mulchand

Appellent

Vs.

MSEDCL, Vashi - Division

Opponent

Present during the hearing

A - On behalf of CGRF, Bhandup

- 1) Shri S.L. Kulkarni, Chairman, CGRF, Bhandup.
- 2) Shri S.B. Wahane, Member Secretary, CGRF, Bhandup.
- 3) Mrs. Manik P. Datar, Member, CGRF, Bhandup.

B - On behalf of Appellent

- 1) Shri Rajkumar Mulchand, Consumer.
- 2) Shri Suraj Chakravarthy, Consumer representative.

C - On behalf of Opponent

- 1) Shri Sunil Kathale, Ex. Engr. (Adm.).
- 2) Shri Suhas Ambade, Dy. Ex. Engr., Koparkhairne S/Divn..

<u>ORDER</u>

The applicant is an electricity consumer residing at Plot No. F-B-604, 6th Floor, Plot 92/96, Sector 5, Ghansoli. His connection was disconnected on 26/06/2008 by utility without giving required statutory notice because of defaulting payment of approx. Rs. 70,000/-.

Consumer approached for bill revision and restoration of supply. Initially before ICGRU, Vashi Circle, which held, that based latest latest photo bill last 24 months bill should be worked out on average. The consumer still found it unreasonable and hence approached this Forum. In the course of hearing calculation were re-worked out and it come approx. to Rs. 23,000/-.

When offered by the Forum the consumer showed willingness to make this payment in 3 installments. First be of Rs. 10,000/- and balance in two installment in addition to current bill.

After making payment of 1st installment his connection will be restored within 24 hrs. After regular hearing the matter regarding grant of compensation will be decided.

Next date of hearing will be at 02.00 pm on 28/08/2008.

MRS. M.P. DATAR
MEMBER
CGRF, BHANDUP

S.L. KULKARNI CHAIRMAN CGRF, BHANDUP S.B. WAHANE MEMBER SECRETARY CGRF, BHANDUP