

**ग्राहक गा-हाणे निवारण मंच**  
**महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित**  
**औरंगाबाद परिमंडळ, औरंगाबाद**

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Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.2336172

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No,CGRF/AZ/R/105/2008/26/

Date :-

To,  
The Executive Engineer ( Administration)  
O/O Superintending Engineer  
O&M Rural Circle, M.S.E.D.C.L.,  
Aurangabad.

Sub :- Forwarding of grievance in respect of M/s Jai Industries, Flat No.03, Muktai Apartment, Khiwansara Park, Jai Vishwabharati Colony, Aurangabad. (Consumer No. 494800484271 ).

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the forum from M/s Jai Industries, Flat No.03, Muktai Apartment, Khiwansara Park, Jai Vishwabharati Colony, Aurangabad. Consumer No. 494800484271 ).

You are requested to submit your parawise reply on the grievance within 15 days from the date of this letter. The hearing is fixed on 27.05.2008 at 12.00 Hours

You are also requested to be present along with the concerned in charge at the time of hearing.

Member Secretary  
CGRF, (AZ) MSEDCL,  
Aurangabad.

Encl: As above.

Copy to:-  
M/s M/s Jai Industries,  
Flat No.03, Muktai Apartment,  
Khiwansara Park, Jai Vishwabharati  
Colony,Aurangabad.  
For information and take a note of hearing date and time.

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM  
AURANGABAD ZONE, AURANGABAD**

Case No. CGRF/AZ/AUR/R /105/ 2008/26

Date of Filing: 08.05.2008

Date of Decision: 24.06.2008

**M/s Jai Industries,  
Flat No.03, Kuktai Apartment,  
Khiwansara Park, Jai Vishwabharati Colony,  
Aurangabad.  
( Consumer No. 494800484271)**

**The Consumer Complainant.**

V/s

**Maharashtra State Electricity Distribution Co.Ltd.  
Rural Circle, Aurangabad.**

**The Distribution Licensee.**

**Coram:**

**Shri V.A.Hambire  
Shri H.A.Kapadia  
Shri V.G.Joshi**

**President  
Member  
Member secretary**

Sub:- Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations 2006.

The consumer complainant **M/s Jai Industries, Plot No.44,phase – III Udyog – Mitra co-op. Ind. Society ,Chitegaon Tq. Paithan, Dist. Aurangabad** has filed its grievance in Annexure “A” before this Forum on **08.05.08** , under Regulation No. 6.10 of the Regulations 2006. A copy of the grievance was forwarded on 08.05.2008 to the Nodal Officer and Executive Engineer (Adm) in the office of the Superintending Engineer, Rural Circle, Aurangabad with a request to furnish his response within (15) fifteen days from the date of receipt of the letter and the hearing in the matter was fixed on 27.05.2008.

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The grievance of the consumer, as per consumer, is as stated below:

1. The consumer has taken electricity connection for Industrial purpose at Plot No.44, Udyog Mitra Co-Op.Industrial Society, Chitegaon Tq.Paithan Dist.Aurangabad. The consumer has paid Rs. 2,46,562/- to the Distribution Licensee, (hereinafter referred to as D.L.) towards the charges for installation of Transformer, cable, fencing etc. The consumer further contended that even though the Electricity connection has been released to his factory, many works for which he has paid the amount are not completed by the D.L. In spite of his continuous followup no heed to his complaint was given by the D.L. He therefore filed this complaint in the Forum and requested the Forum to direct the D.L. to either complete the balance work or to refund the amount paid by him towards above works.
2. On 27.05.2008 consumer was absent Nodal Officer Shri J.G.Jaiswal, & Asstt.Engineer, Shri R.P.Chavan were present on behalf of D.L Nodal Officer filed his response on the grievance of the consumer and stated that the work erection of T/F foundation fencing etc has been completed. Since the consumer was not present the next hearing in the matter was kept on 03.06.2008.
3. On 03.06.2008 consumer was absent Nodal Officer, AE, Paithan and Jr.Engineer Bidkin were present on behalf of the D.L. The response of the consumer was received by Fax on 03.06.2008 in which he stated that except for the work of providing fencing to the transformer all the other works are completed by the D.L.
4. In order to ascertain the facts about the existing situation, incomplete work the Forum decided to have joint inspection of the spot alongwith Nodal Officer and consumer or his Representative immediately after the hearing. Since the consumer was not present he was telephonically informed to remain present at site in person or depute his representative at site.

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5. The Forum visited the site at 13.30 Hours on 03.06.2008 and inspected the installation work carried out by the D.L. The Forum observed that all the works as pointed out by the consumer in his grievance, including providing fencing to the transformer sub station has been completed. The contention of the consumer that the fencing work is not done is incorrect and not accepted by the Forum.
6. Inview of above observations and since all the pending works as pointed out by the consumer in his grievance has been completed by D.L. We found that the grievance of the consumer stands redressed.

**ORDER**

1. Since the Distribution Licensee has completed all the works for which the consumer has paid the amount the grievance of the consumer stands redressed.

**The D.L. & the consumer shall comply with the above order and report compliance to the Forum.**

**Inform the parties and close the case.**

**(H.A.Kapadia)  
Member**

**( V.G.Joshi)  
Member Secretary**

**(V.A.Hambire)  
Chairman**

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**ग्राहक गा-हाणे निवारण मंच**  
**महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित**  
**औरंगाबाद परिमंडळ.**

जुने पावर हाऊस, पोलीस आयुक्तालयासमोर, डॉ.बाबासाहेब आंबेडकर रोड, औरंगाबाद.- ४३१ ००१

**Case No. CGRF/AZ/AUR/R/105/2008/ 26**

**Date:-**

**To,**

1. **The Executive Engineer (Adm.)  
O & M , Rural Circle, M.S.E.D.C.L.  
Aurangabad.**
2. **M/S Jai Industries,  
Flat No.03,Muktai Apartment,  
Khiwansara Park,  
Jai Vishwabharati Colony,  
Aurangabad.**

**Sub: Grievance incase No. CGRF/AZ/AUR/R/105 /2008/26**

**Please find enclosed herewith a copy of order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.**

Yours Faithfully,

Encl: A/A

Contact Details of Electricity Ombudsman:  
**The Electricity Ombudsman  
Maharashtra Electricity Regulatory Commission  
606-608, Keshava Building  
Bandra-Kurla Complex, Mumbai 400 051  
Tel.No. 022-26590339**

