

**ग्राहक गा-हाणे निवारण मंच**  
**महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित**  
**औरंगाबाद परिमंडळ,औरंगाबाद.**

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Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

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No,CGRF/AZ/R / 199 / 2009 / 33

Date :-

To,  
The Executive Engineer ( Administration)  
O/O Superintending Engineer ,  
O&M Rural Circle , M.S.E.D.C.L.,  
Aurangabad.

Sub:- Forwarding of grievance submitted by Shri Chetan Bhawan Mahajan, C/o Dr.B.V.Mahajan Modi Hotel,Samarthnagar, Aurangabad. (Consumer No.493550001361)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum from Shri Chetan Bhawan Mahajan, C/o Dr.B.V.Mahajan Kalyani, Modi Hotel, Samarthnagar, Aurangabad.

You are requested to submit your reply on the grievance at the time of hearing..

The hearing in this matter is kept on 15.04.2009 at 12=00 Hrs.

Encl: As above

**Member/Secretary**  
**CGRF(AZ) MSEDCL**  
**Aurangabad.**

**Copy to:-**  
Shri Chetan Bhawan Mahajan,  
C/o Dr.B.V.Mahajan Kalyani,  
Modi Hotel, Samarthnagar,  
Aurangabad.

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL  
FORUM  
AURANGABAD ZONE, AURANGABAD**

( Case No: CGRF/ AZ / U / 201 / 2009 / 35 )

**Date of Filing:** 26.03.2009

**Date of Decision:** 26.05.2009

**Shri Chetan Bhagwan Mahajan**  
Telwadi, Tal.Paithan  
Dist.Aurangabad.  
( Consumer No. 493550001361 )

**Consumer Complainant.**

V/s

**Maharashtra State Electricity Distribution Co.Ltd.**  
Rural Circle, Parbhani.

**The Distribution Licensee.**

**Coram:**

**Shri V.A.Hambire** **President**

**Shri H.A.Kapadia** **Member**

**Shri P.A.Sagane** **Member secretary**

Sub:- Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations 2006.

The consumer complainant Chetan Bhavan Mahajan, Telwadi, Tal.Paithan Aurangabad. has filed his grievance in Annexure "A" before this Forum on **26.03.09**, under Regulation No. 6.10 of the Regulations 2006. The grievance of the consumer is registered in this office at Sr.No.199/2009/33 and copy of same was forwarded to the Nodal Officer, (Adm.) in the office of the Superintending Engineer, O&M Rural Circle, Aurangabad and hearing in the matter was kept on 15.04.09.

**Case No: 199/09/33  
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The grievance of the consumer is as stated below.

1. The consumer has taken electricity supply for Agriculture pump at village Telwadi, Tal.Paithan, Aurangabad. He has installed 10 HP pump and bills were issued on that basis. In the month of March-April 2007, the Distribution Licensee ( hereinafter referred to as D.L.) issued him bills showing the load of Ag. pump as 20 HP. The consumer contended that he filed two application dt. 31.5.07 and 17.7.07 & requested the D.L. to issue correct . The representative of the D.L. verbally told him that the bills issued are as per meter reading and are correct. The consumer stated that D.L. has not installed any meter for recording at the consumption and requested the Forum to direct the D.L. to issue correct bill.
2. On 15.04.09, consumer representative Dr.Bhavan Mahajan was present. Nodal officer Miss. S.B.Chiwande along with Shri Chavan Asst.Engineer, Paithan were present on behalf of D.L. Nodal officer did not file any reply on the grievance of the consumer . Consumer stated that since no meter is installed at site , the bills issued are not correct. Forum directed the Nodal officer to submit spot inspection report, meter installation report & other relevant documents before next hearing which was kept on 28.4.09.
3. On 28.4.09, consumer representative Dr.Bhavan Mahajan present. Nodal officers authorized representative Shri Chavan Asst. Engineer, Paithan was present. He filed his reply along with bill revision proposal. Copy of same was given to consumer. Since no details about meter installation, its reading and issue of bills are submitted by either parties, both parties were directed to submit the details before the next hearing which was kept on 5.5.09.
4. On 5.5.09. both parties were present. Nodal officer's representative accepted that incorrect bills were issued to the consumer and shown his readiness to give Rs. 23676/ as credit in the bill. The consumer representative also agreed to the proposal filed by the Nodal officer' representative and expressed his willingness to withdraw his grievance filed before the Forum.

Since consumer has agreed on the bill revision proposal filed on behalf of D.L. showing credit of Rs. 23676/ and both parties arrived at compromise, the matter stands disposed off.

**Inform the parties and close the case.**

**(H.A.Kapadia)**  
**Member**

**(P.A.Sagane)**  
**Member/Secretary**

**(V.A.Hambire)**  
**Chairman**

**ग्राहक गा-हाणे निवारण मंच**  
**महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित**  
**औरंगाबाद परिमंडळ औरंगाबाद.**

जुने पावर हाऊस, पोलीस आयुक्तालयासमोर, डॉ.बाबासाहेब आंबेडकर रोड, औरंगाबाद. फोन २३३६१७२

No. Case No. CGRF/AZ/AUR/R /199/ 2009/ 33

Date:-

To,

1. **Shri Chetan B.Mahajan**  
**c/o Dr.Bhavan Mahajan**  
**Modi Hotel, Samarthnagar Aurangabad.**
2. **The Executive Engineer**  
**O/O of Supdt.Engineer**  
**O & M Rural Circle, Aurangabad.**

**Subject :- Grievance Case No.CGRF/AZ/AUR/R/199/2009/33**

Please find enclosed herewith a copy of order passed by the Forum in the case mentioned above.

The consumer, if not satisfied with the decision of the Forum , is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

**Encl: As above**

**Copy submitted w.r.to:-**  
**The Chief Engineer(AZ)**  
**MSEDCL,Aurangabad.**

**Member/Secretary,**  
**CGRF(AZ) MSEDCL,**  
**Aurangabad.**

Contact Details of Electricity Ombudsman:  
**The Electricity Ombudsman**  
**Maharashtra Electricity Regulatory Commission**  
**606-608, Keshava Building Bandra-Kurla Complex,**  
**Mumbai 400 051 ( Tel.No. 022-26590339)**

