

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240-2336172

Case No: CGRF /AZ /U /99 / 2008 / 20

To,
The Executive Engineer (Administration)
O/O Superintending Engineer
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of Shri V.D.
Trimbake(M/S Sachien Engineering) Plot No.G-18,MIDC Waluj,
,Aurangabad.

(Consumer No.490011112410)

Dear Sir

Please find enclosed herewith a copy of the grievance application received by the Forum from Shri V.D. Trimbake(M/S Sachien Engineering) Plot No.G-18,MIDC Waluj, ,Aurangabad.

For passing interim order for not disconnect electricity supply.

You are requested to submit your reply on the grievance The hearing is kept on 11.04.2008 at 16.00 hrs .

Yours' Faithfully

Encl As above.

Copy to :
Shri V.D. Trimbake(M/S Sachien Engineering)
Plot No.G-18,MIDC Waluj,
Aurangabad.

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM ,
AURANGABAD ZONE, AURANGABAD**

(Case No. CGRF/AZ/U/99/ 2008/ 20)

Date of Filing: 08.04.2008
Date of Decision: 11.05.2008

**Shri V.D.Trimbake,
M/S Sachin Engineering
Plot No. G-18, MIDC, Waluj
Aurangabad.**

V/s

**Maharashtra State Electricity Distribution Co.Ltd.
Urban Circle, Aurangabad.**

Coram:

Shri V.A.HAMBIRE	Chairman
Shri H.A.KAPADIA	Member
Shri V.G.JOSHI	Member Secretary

Sub: Grievance under the Maharashtra Electricity Regulatory Commission,(Consumer Grievance Redressal Forum and Ombudsman) Regulations 2006.

1. The consumer has filed his grievance in Annexure " A " before this Forum on **08.04.2008** under regulation No. 6.10 of the Regulations referred to above. A copy of the grievance was forwarded on 08.04.2008 to the Nodal officer and Executive Engineer (Adm) in the office of the Superintending Engineer, Urban Circle, Aurangabad.

“02”

2. The consumer has filed an application in the Forum stating that his supply has been disconnected by the Distribution Licensee (hereinafter referred to as D.L.) without giving any prior notice and on account of excess bill recorded due to defective meter. The consumer has requested the Forum to pass an interim order directing the D.L. to reconnect his supply. The hearing in the matter was kept on 11.4.08.
3. On the date of hearing, i.e. on 11.4.08, consumer shri Trimbake was present. Nodal officer Shri S.G. Pawar and Shri Sarag present on behalf of D.L. The Nodal officer filed his reply stating that after testing of defective meter ,the reply will be filed. He further stated during the hearing that the supply of the consumer was interrupted due to fault in service wire. The consumer submitted an application stating that after filing complaint in the Forum on 8.4.08, his supply was reconnected on the same date.
4. As the matter relating to reconnection of supply, the same has been redressed by the concerned authorities of the D.L. The consumer has intimated his grievance relating to excess bill to the concerned Executive Engineer vide his letter dt.14.3.08. Since as per Regulations laid down by MERC, the time period for redressal of grievance given to Internal Grievance Redressal Committee is 60 days, the grievance of the consumer related to excess bill, at this stage , cannot be admitted in the Forum.

Hence the Following order.

ORDER

1. The supply of the consumer was reconnected by the D.L. before the hearing , the grievance of the consumer to that extent is redressed.
2. As regards to the grievance of the consumer related to excess bill which is pending with the D.L. the consumer is at liberty to file his grievance after period of 60 days , incase his grievance is not redressed or the decision given by the D.L. is not agreeable to him.

(H.A. Kapadia)
Member

(V.G. Joshi)
Member Secretary

(V.A.Hambire)
Chairman

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महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ.

जुने पावर हाऊस, पोलीस आयुक्तालयासमोर, डॉ.बाबासाहेब आंबेडकर रोड, औरंगाबाद.- ४३१ ००१

Case No. CGRF/AZ/AUR/U /99/ 2008/ 20/

Date:-

To,

- 1. The Executive Engineer (Adm.)**
O/O Superintending Engineer
O & M , Urban Circle, M.S.E.D.C.L.
Aurangabad.
- 2. Shri V.D.Trimbake,**
M/s Sachin Engineering,
Plot No.G-18. MiDC, Waluj,
Aurangabad.

Subject :- Grievance Case No.CGRF/AZ/AUR/U/99/2008/20

Please find enclosed herewith a copy of order passed by the Forum in the case mentioned above.

The consumer, if not satisfied with the decision of the Forum ,
is at liberty to make a representation to the Electricity
Ombudsman, the contact details of whom is as under, within
a period of 60 days from the date of this order.

Yours Faithfully,

Encl: A/A

Contact Details of Electricity Ombudsman:
The Electricity Ombudsman
Maharashtra Electricity Regulatory Commission
606-608, Keshava Building
Bandra-Kurla Complex, Mumbai 400 051
Tel.No. 022-26590339

