# ग्राहक गा-हाणे निवारण मंच महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240-2336172

Case No: CGRF /AZ /U / 98 / 2008 / 19/ Date:-

To,

The Executive Engineer (Administration) O/O Superintending Engineer O&M Urban Circle, M.S.E.D.C.L., <u>Aurangabad.</u>

> Sub:- Forwarding of grievance in respect of M/S Rachana Industries,C-67,Waluj MIDC, Aurangabad. ( Consumer No. 490010872861)

### **Dear Sir**

Please find enclosed herewith a copy of the grievance application received by the Forum from M/S Rachana Industries, C-67, MIDC Waluj, Aurangabad for passing <u>interim order</u> for not to disconnect electricity supply of his factory.

You are requested to submit your reply on the grievance. The hearing is kept on 08.04.08 at 12.30 hrs.

Encl As above.

Copy to : M/S Rachana Industries, C-67, MIDC Waluj, Aurangabad .

# ग्राहक गा-हाणे निवारण मंच महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित औरंगाबाद परिमंडळ, औरंगाबाद.

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## Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum from M/S Rachana Industries,C-67,Waluj MIDC, Aurangabad.

. You are requested to submit your parawise reply on the grievance within 15 days from the date of receipt of this letter along with related documents

documents.

The hearing of the grievance is fixed on 22.04.08 at 1.00 Hours.

Member Secretary C.G.R.F. Aurangabad.

Encl As above.

Copy to : M/S Rachana Industries, C-67, MIDC Waluj, Aurangabad .

# ग्राहक गा-हाणे निवारण मंच महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित औरंगाबाद परिमंडळ,औरंगाबाद.

जुने पावर हाऊस, पोलीस आयुक्तालयासमोर, डॉ.बाबासाहेब आंबेडकर रोड, औरंगाबाद.- ४३१ ००१ दुरध्वनी / फॅक्स नं.२३३६१७२

Case No. CGRF/AZ/AUR/U /98/ 2008/19

Date;-

To,

- The Executive Engineer (Adm.) O/O Superintending Engineer O & M, Urban Circle, M.S.E.D.C.L. Aurangabad.
- 2. M/S Rachana Industries, C-67, MIDC Waluj, Aurangabad . (Consumer No.490010872861) Sub: Grievance in case No. CGRF/AZ/AUR/U/98/2008/19

Please find enclosed herewith a copy of order passed by the Forum in the case mentioned above.

The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Yours Faithfully,

Encl: A/A Contact Details of Electricity Ombudsman: The Electricity Ombudsman Maharashtra Electricity Regulatory Commission 606-608, Keshava Building Bandra-Kurla Complex, Mumbai 400 051 Tel.No. 022-26590339

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM AURANGABAD ZONE, AURANGABAD** 

#### ( Case No. CGRF/AZ/AUR/U/98/2008/19 ).

M/S Rachna Industries -- Consumer Complainant.

Plot No.C-67 MIDC, Waluj,

Aurangabad.

( Con.No. 490010872861)

V/s

## MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPNAY LTD. URBAN CIRCLE, AURANGABAD

#### The Distribution Licensee.

Date:- 08.04.2008

Sub: Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations, 2006

### **INTERIM ORDER**

The consumer has filed an application in the Forum against the decision passed by the Internal Grievance Redressal Committee, Urban Circle, Aurangabad. He has also filed separate application stating that the Distribution Licensee may disconnect the electricity supply of his factory for the disputed bill He therefore requested the Forum to direct the Distribution Licensee not to disconnect his supply till the disposal of grievance is redressed.

The hearing on the matter of passing interim order was kept on today 8<sup>th</sup> April 2008. The consumer Shri Arun Patni and Nodal officer Shri S.G.Pawar was present. Both the parties were heard. The Nodal officer stated that he has no objection to grant the request of the consumer as the matter is already filed by the consumer in the Forum.

2008/19 Page 1 It is observed that the Distribution Licensee has issued the bill under dispute by levying the maximum demand charges based on previously recorded demand which prima-facie seems to be incorrect. Therefore in the interest of justice and as per provision No.6.5 of the Regulation, the Forum hereby direct the Distribution Licensee not to disconnect the electricity supply of the consumer.

This Interim order shall be subject to final decision on the grievance of the consumer, that may be passed by the Forum. The next date of hearing is kept on 15.4.08 at 12.45 hrs.

(V.G. Joshi) Member/Secretary (H.A.Kapadia) Member (V.A.Hambire) President

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