ग्राहक गा-हाणे निवारण मंच

महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित औरगाबाद परिमंडळ,औरगाबाद.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No,CGRF/AZ/U/84/2008/05

To,
The Executive Engineer (Administration)
O/O Superintending Engineer,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of Shri Rajendrakumar Manikchandra Deoda, R/o 5/9/19/1, Rly.station Road. Aurangabad. (Consumer No. 490010696418)

Date :- 10.01.2008

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum from Shri Rajendrakumar Manikchandra Deoda, r/o Rly.station Road. Aurangabad.

The consumer has requested the Forum for passing interim order for reconnection of his electricity supply which has been disconnected without giving any notice and for no arrears on his name.

You are requested to submit your reply on the application of the consumer at the time of hearing .

The hearing is fixed on 15.01.2008 at 13.15 hrs.

Encl A/A

CC to: Shri Rajendrakumar M. Deoda **5-9-19/1, Rly.Station Aurangabad.** Kalda Corner, **Aurangabad.**

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM AURANGABAD ZONE, AURANGABAD

(Case No. CGRF/AZ/AUR/U/84/2008/05).

Shri Rajendrakumar M.Deoda 5.9.19/1, Rly.Station Road, Aurangabad. (Consumer No. 490010696418)

Consumer Complainant.

V/s

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPNAY LTD. Urban Circle, Aurangabad.

The Distribution Licensee.

Date: 15.01.2008

Sub: Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations, 2006.

INTERIM ORDER

The consumer has filed an application for passing interim order for reconnection of his residential supply which has been disconnected by the Distribution licensee without giving any prior notice and for no arrears on his name.

The grievance of the consumer was admitted as per Regulation No. 6.5 of Maharashtra Electricity Regulatory Commission The hearing on the application of the consumer was kept on 15.1.08.

On the date of hearing Shri S. G. Pawar , Nodal Officer of Distribution Licensee and consumer Shri Rajendrakumar Deoda were present. On hearing both the parties, we observed that the electricity supply of the residence of the consumer was cutoff by the D.L. without giving any notice to the consumer. From the documents filed before the Forum by the Nodal Officer, neither the inspection report nor any bill showing arrears was filed by the Nodal officer . The contention of the Nodal officer, at this stage, that the consumer is using electricity from his residential meter for construction purpose is not accepted by the Forum.

Therefore in the interest of justice and as per provision No.6.5, of the Regulation 2006, the Forum hereby direct the D.L. to reconnect the electricity supply within 24 hrs from the date of this order.

(H.A.Kapadia) Member (V.G. Joshi) Member/Secretary (V.A.Hambire) President