

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ,औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No,CGRF/AZ/U/82/2008/03

Date :-

To,
The Executive Engineer (Administration)
O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of M/s Birla Perucchini
Ltd., Plot No.B-15/3, MIDC Waluj, Aurangabad.
(Consumer No. 490019009189) (P.F.Incentive/Penalty)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum from M/s Birla Perucchini Ltd.,Plot No.B-15/3, MIDC,Waluj, Aurangabad.

You are requested to submit Your parawise reply on the grievance within 15 days from the date of this letter.

The hearing is fixed on 22.01.2008 at 11.30 hrs .

You are also requested to be present along with the concerned in charge at the time of hearing.

EnclA/A.

Copy to :

**M/s Birla Perucchini Ltd.,
Plot No.B-15/3, MIDC, Waluj,
Aurangabad.**

ग्राहक गा-हाणे निवारण मंच
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औरंगाबाद परिमंडळ.

जुने पावर हाऊस, पोलीस आयुक्तालयासमोर, डॉ.बाबासाहेब आंबेडकर रोड, औरंगाबाद.- ४३१ ००१

Case No. CGRF/AZ/AUR/U /82/ 2007/ 03/

Date;-

To,

- 1. The Executive Engineer (Adm.)
O/O Superintending Engineer
O & M , Urban Circle, M.S.E.D.C.L.
Aurangabad.**
- 2. M/S Birla Perucchini Ltd.,
Plot No.B-15/3, MIDC, Waluj,
Aurangabad.
(Consumer No. 490019009189)**

Sub: Grievance in case No. CGRF/AZ/AUR/U/82 /2008/03
regarding electricity duty.

**Please find enclosed herewith a copy of order passed by the
Forum in the case mentioned above.**

The consumer, if not satisfied with the decision of the Forum ,
is at liberty to make a representation to the Electricity Ombudsman, the
contact details of whom is as under, within a period of 60 days from the
date of this order.

Yours Faithfully,

Encl: A/A
Contact Details of Electricity Ombudsman:
**The Electricity Ombudsman
Maharashtra Electricity Regulatory Commission
606-608, Keshava Building
Bandra-Kurla Complex, Mumbai 400 051
Tel.No. 022-26590339**

**BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD**

Case No. CGRF/AZ/AUR/U /82/ 2008/03

Date of Filing: 07.01.2008

Date of Decision: 18.02.2008

**M/s Birla Perucchini Ltd.,
Plot No.B-15/3, MIDC, Waluj, Aurangabad.
(Consumer No. 490019009189)**

The Consumer Complainant.

V/s

**Maharashtra State Electricity Distribution Co.Ltd.
Urban Circle, Aurangabad.**

The Distribution Licensee.

Coram:

Shri V.A.Hambire	President
Shri H.A.Kapadia	Member
Shri V.G.Joshi	Member secretary

Sub: Grievance under the Maharashtra Electricity

Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations 2006.

1. The consumer complainant has filed its grievance in Annexure "A" before this Forum on **07.01.08** **M/s Birla Perucchini Ltd.,** under Regulation No. 6.10 of the Regulations 2006. A copy of the grievance was forwarded on 07.01.08 to the Nodal officer and Executive Engineer (Adm) in the office of the Superintending Engineer, Urban Circle, Aurangabad with a request to furnish his response within (15) fifteen days from the date of receipt of the letter and the hearing in the matter was fixed on 22.01.2008

The grievance of the consumer, in brief, as per consumer, is as below..

The consumer is having his factory at above referred address and has been provided 33kv supply by the Distribution Licensee (hereinafter referred to as DL). There were two nos. of current transformers (C.T.)& 3 Nos. of potential transformers (P.T.) installed at his factory for recording electricity consumption. On 23.04.2007 one

Case No. 2008/03

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number of C.T. failed and due to non availability of C.T., D.L. continued the supply by bypassing the failed C.T. The said defective CT was replaced by D.L. on 22.09.2007. During the above period, in all the regular monthly bills, D.L. has assessed the power factor as 0.90. The consumer contended that during last six months prior to the CT failure period, the power factor recorded by the meter is 0.99 and they were getting the incentive for maintaining the power factor to the tune of 0.99. The consumer therefore requested the Forum to direct the D.L. to charge the average power factor on the basis of last six months and to refund/adjust the incentive amount in the future bills to be issued by the D.L.

On the date of first hearing, i.e. on 22.01.08, consumer representative Shri Anil Ghodke was present. Nodal Officer Shri S.G.Pawar was present on behalf of D.L. The Nodal Officer filed his reply on the grievance of the consumer, copy of same was given to the consumer. The Nodal Officer contended that, since one Number of CT was bypassed, as per MERC Regulation 2005, the consumer was issued bills on average basis based on last 12 months consumption and the same are correct.

On going through the documents placed before us, we observed that due to failure of one number of current transformer on 23.04.2007, the supply was continued by bypassing the said defective current transformer unit. The said defective current transformer was replaced by other new on 22.09.2007. After going through the copies of the bills submitted by the consumer for the above period, we observed that the power factor in all the bills is mentioned as 0.90. From the copies of the monthly bills of these period it is revealed that the average power factor recorded for last six months by the consumer is 0.90. Therefore the contention of the Nodal officer that as per MERC Regulation, the power factor is assessed on average basis is wrong and can not be accepted.

We are therefore of the opinion that, due to failure of one number of current transformer, and since that meter was not in position to records the correct power factor, as per MERC Regulations the power factor is required to be assessed on average basis.

ORDER

- 1. The power factor during the period when one number of current transformer was not in circuit (period from 23.4.07 to 22.09.2007) shall be assessed on the basis of average power factor recorded in last six months.**
- 2. The amount of incentive, as per tariff order, on account of maintaining power factor above 0.95, shall be adjusted in next monthly bill due to be issued to the consumer.**

The D.L. & the consumer shall comply with the above order and report compliance to the Forum.

Inform the parties and close the case.

(H.A.Kapadia)
Member

(V.G.Joshi)
Member Secretary

(V.A.Hambire)
Chairman