

ग्राहक गा-हाणे निवारण मंच
महाराष्ट्र राज्य विद्युत वितरण कंपनी मर्यादित
औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone: 0240-2336172

Case No: CGRF /AZ /U / 129 / 2008 /50/

To,
The Executive Engineer (Administration)
O/O Superintending Engineer
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

Sub:- Forwarding of grievance in respect of Dr.Shah Masarrat Ali Mohsin Ali, A-3 Iqrah Apartment, Bhadkalgate,Aurangabad
(Consumer No. 490010501820)

Dear Sir

Please find enclosed herewith a copy of the grievance application received by the Forum from Dr.Shah Masarrat Ali Mohsin Ali, A-3 Iqrah Apartment, Bhadkalgate,Aurangabad (Consumer No. 490010501820)

You are requested to submit your parawise reply on the grievance within 15 days from the date of this letter

The hearing of the grievance is fixed on date 18.09.2008 at 15.30 Hrs.

Encl As above.

Member/Secretaty
CGRF,MSEDCL,Aurangabad

Copy to :
Dr.Shah Masarrat Ali Mohsin Ali,
A-3 Iqrah Apartment, Bhadkalgate,
Aurangabad

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, AURANGABAD

(Case No: CGRF/ AZ /U/ 129 / 2008 / 50)

Date of Filing: 02.09.2008

Date of Decision: 25.09.2008

Dr. Shah Masarrat Ali Mohsin Ali,
A-3, Iqrah Apartment,
Bhadkalgate,
Aurangabad.
(Consumer No. 490010501820)

Consumer Complainant.

V/s

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPNAY

LTD. Circle O&M Urban Circle,Aurangabad,

The Distribution Licensee.

Coram:

Shri V.A.Hambire	President
Shri H.A.Kapadia	Member
Shri A.N. Sonwane	Member secretary

Sub:- Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations 2006.

The consumer complainant Dr.Shah Masarrat Ali Mohsin Ali, R/o A-3, Iqrah Apartment, Bhadkalgate, Aurangabad has filed his grievance in Annexure "A" before this Forum on **02.09.08**, under Regulation No. 6.10 of the Regulations 2006. The grievance of the consumer was forwarded to the Nodal Officer,(Administrative) Office of the Superintending Engineer, O&M Urban Circle,Aurangabad and hearing in the matter was kept on 18.09.2008.

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The grievance of the consumer, as per consumer is as under:-

The consumer complaint has taken electricity connection for his resident at Juna Bazar, Aurangabad. The consumer No. allotted to him was 490010501820 and the meter installed at his resident bears Sr.No. 9001948376. Since the consumer has shifted his residence to present address, there was no use of electricity at his old house. The consumer submitted applications to the concerned office of the Distribution Licensee (hereinafter referred as to D.L.) for temporary disconnection of electricity supply and also for issue of revised bill based on meter reading. vide his application dated 26.02.2007, 09.08.2007, and 24.07.2008. In spite of his continuous followup the bill was not revised by the D.L. He therefore filed this complaint in the Forum and requested to direct the D.L. to issue revised bill as per the meter reading. and to disconnect his meter connection permanently.

On 18.09.2008, i.e. on the date of first hearing, consumer was absent. Nodal Officer Shri Rathod, filed his response on the grievance of the consumer and stated that the bill of the consumer has been revised and consumer has also paid the same without raising any objection.

After the hearing in the matter was over, the consumer visited the Forum Office and stated that his bill has been revised by the D.L. and the same has been paid by him. He was asked to submit a letter in this regard.

On going through the documents placed before the Forum, we observed that since there was no use of electricity supply at the old house situated at Juna Bazar, Aurangabad, the consumer filed applications on 26.02.2007, 09.08.2007 and 24.07.2008 requesting the D.L. to disconnect his supply and to issue revised bill as per meter reading.

We further observed that it is only after consumer filed his grievance in the Forum, the bill of the consumer was revised by the concerned office of the D.L. and as per request of the consumer the supply has been permanently disconnected by the D.L. The consumer has also paid the revised bill without raising any objection. The consumer filed his letter and stated that his grievance has been redressed.

Since the matter is amicably settled between consumer complainant and D.L. No. The grievance of the consumer stands disposed.

(H.A.Kapadia)
Member

(A.N.Sonwane)
Member

(V.A.Hambire)
President
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औरंगाबाद परिमंडळ, औरंगाबाद.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.23361720

No,CGRF/AZ/AUR/U/129/2008/50/

Date :-

To,

- 1) The Executive Engineer (Administration)
O/O Superintending Engineer (O & M)
M.S.E.D.C.L. Urban Circle,
Aurangabad.
- 2) Dr.Shah Masarrat Ali Mohsin Ali,
A-3, Iqrah Apartment, Bhadkalgate
Aurangabad.
(Consumer No. 490010501820)

Subject :- Grievance in Case No.CGRF/AZ/AUR/U/129/2008/50

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Yours faithfully

Member/Secretary,
GRF(AZ) MSEDCL,Aurangabad.

Encl: As above

Contact details of the Electricity Ombudsman,

The Electricity Ombudsman,
Maharashtra Electricity Regulatory Commission,
606-608, Keshava Building,Bandra Kurla Complex,
MUMBAI -400 051
TELEPHONE No. (022) - 26590339

