

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/U/ 420 / 2013 /04 /

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

Sub:- Forwarding of grievance in respect of Mrs. Hansi R.Jariwala,
Shop No. 10, Tirupati Supreme Enclave, Behind Railway Station,
Aurangabad. (Consumer No. 490011301109)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum, in respect of Mrs. Hansi R.Jariwala, Shop No.10, Tirupati Supreme Enclave, Behind Railway Station, Aurangabad.

You are requested to submit your para wise reply on the grievance at the time of hearing. The hearing in the matter will be held on 05.02.2013 at 11.30 Hours.

Member/Secretary
CGRF(AZ) MSEDCL

Encl: As above

Copy to:-

Mrs. Hansi R.Jariwala,
Shop No. 10, Tirupati Supreme Enclave,
Behind Railway Station,
Aurangabad.

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/U/ 420 / 2013 /04 /

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

03) Mrs. Siobhan D.Lalwani,
Shop No. 23/24, Sidharth Arcade,
Station Road,
Aurangabad

Subject :- Interim Order Case No. *CGRF/AZ/AUR/U/ 420 / 2013 /04 /*

Heard. Mr. Kapadiya, for the consumer.

The consumer to deposit the sum of Rs.7,000/- at earliest possible.

On depositing the sum of Rs.7,000/-. The respondent is directed, not to disconnect electricity connection, till next order.

Issue notice to respondents to redress the grievance or to submit parawise reply on dated 05.02.2013.

(V.S.Kabra)
Member

(S.K.Narwade)
Member/Secretary

(V.B.Mantri)
Chairperson

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

(Case No. *CGRF/AZ/AUR/U/ 420 / 2013 /04 /*

Date of Filing: 22.01.2013

Date of Interim Relief 28.01.2013

01) Mrs. Hansi R.Jariwala,
Shop No. 10, Tirupati Supreme Enclave,
Behind Railway Station,
Aurangabad. Consumer Complainant.
(Consumer No. 490011301109)

V/s

02) The Executive Engineer (Admn.) Respondent No.
Nodal Office, O/O The Superintending Engineer,
O&M Urban Circle, MSEDCL,
Aurangabad.

03) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

Coram:

| | |
|-------------------|------------------|
| Shri V.B. Mantri | President |
| Shri V.S. Kabra | Member |
| Shri S.K.Narwade, | Member/Secretary |

ORDER

Heard. Mr. Kapadiya, for the consumer.

The consumer to deposit the sum of Rs.7,000/- at earliest possible.

On depositing the sum of Rs.7,000/-. The respondent is directed, not
to disconnect electricity connection, till next order.

Issue notice to respondents to redress the grievance or to submit
parawise reply on dated 05.02.2013.

Sd/-
(V.S.Kabra)
Member

Sd/-
(S.K.Narwade)
Member/Secretary

Sd/-
(V.B.Mantri)
Chairperson

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.
(Case No. *CGRF/AZ/AUR/JLN / 423 / 2013 / 07 /*)

Date of Filing: 30.01.2013

Date of Interim Relief 30.01.2013

01) Shr Sushilkumar Kawalsingh Jain ,
At post Wadigodri, Tq. Ambad, ,
Dist. JALNA. Complainant.
(Consumer No. 520390185794 & 52039005125)

V/s

02) The Executive Engineer (Admn.) Respondent No.
Nodal Office, O/O The Superintending Engineer,
O&M Circle, MSEDCL,
JALNA.

Coram:

Shri V.B. Mantri President

Shri V.S. Kabra Member

Shri S.K.Narwade, Member/Secretary

Heard the complainant. Read the documents considering the nature of dispute and considering nature of urgency. It reveals that the delay would defeat the purpose of Interim Relief. Hence the Forum is of the opinion that exparty order should be passed for Interim Relief as follows:-

ORDER

01) The respondent should reconnect the electricity to the complainant Petrol Pump immediately on depositing the 1/3rd of disputed bill for the month of July 2012 in addition to the regular bill.

02) *The complainant to file the grievance before IGRC*

03) *Respondent shall continue electricity supply to the consumer till disposal of the dispute before IGRC. Provided that consumer shall pay and continue to pay current bills.*

04) *The complainant is permitted to file his grievance before Forum in case his grievance is not redressed by IGRC.*

05) *No order has to cost..*

Sd/-
(V.S.Kabra)
Member

Sd/-
(S.K.Narwade)
Member/Secretary

Sd/-
(V.B.Mantri)
Chairperson

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/JLN/ 423 / 2013 /07 /

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Circle, M.S.E.D.C.L.,
JALNA.

02) Shr Sushilkumar Kawalsingh Jain ,
At post Wadigodri, Tq. Ambad, ,
Dist. JALNA.

Sub:- Case No. CGRF/AZ/Aur/JLN/423/2013/07

Please find enclosed herewith a copy of order passed by the Forum
of the above mentioned case.

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/JLN/ 423 / 2013 /07 /

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Circle, M.S.E.D.C.L.,
JALNA.

Sub:- Forwarding of grievance in respect of Shr Sushilkumar
Kawalsingh Jain , *At post Wadigodri, Tq. Ambad,,Dist. JALNA.*
(Consumer No. 520390185794 & 52039005125)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum, in respect of Shr Sushilkumar Kawalsingh Jain , *At post Wadigodri, Tq. Ambad,,Dist. JALNA.*

You are requested to submit your para wise reply on the grievance at the time of hearing. The hearing in the matter will be held on 12.02.2013 at 11.30 Hour.

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad.

Copy to:-

Shr Sushilkumar Kawalsingh Jain ,
At post Wadigodri, Tq. Ambad, ,
Dist. JALNA.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

(Case No. *CGRF/AZ/AUR/U/ 420 / 2013 /04 /*

Date of Filing: 22.01.2013

Date of Decision 05.03.2013

01) Mrs. Hansi R.Jariwala,
Shop No. 10, Tirupati Supreme Enclave,
Behind Railway Station,
Aurangabad. Complainant.
(Consumer No. 490011301109)

V/s

02) The Executive Engineer (Admn.) Respondent .
Nodal Office, O/O The Superintending Engineer,
O&M Urban Circle, MSEDCL,
Aurangabad.

03) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

Coram:

Shri V.B. Mantri President

Shri V.S. Kabra Member

Shri S.K.Narwade, Member/Secretary

01) The grievance of the complainant in the present case is that the respondent did not issue bill as per meter reading so the respondent may be directed to issue revise bill as per meter reading. No interest or D.P.C. be charged.

02) The case of the complainant is that she is the consumer bearing consumer No.490013011009. The single phase connection was taken for her shop. It is the grievance of the complainant that though the meter is installed out side of the shop, no meter reading is being taken. The bill is issued without taking meter reading. The meter No. is also shown different. The complainant has submitted application before IGRC, but her grievance has not been redressed. It is submitted that the present meter reading is 1411. It is therefore prayed that revised bill may be directed to be issued, No interest may be charged and no D.P.C. be charged. Hence the complaint.

03) The Nodal Officer for the MSEDCL has submitted reply and thereby submitted the bill in question is relating to the GTL Ltd. Co. The grievance may be decided on available record.

04) The Nodal Officer for GTL has submitted the reply and thereby pleaded that, the complainant did not approach to IGR Cell and therefore the complaint may be dismissed. It is then submitted that, the GTL Ltd. has issued the bill as per meter reading, but the complainant has failed to make payment. The complaint may be therefore dismissed.

05) This Forum has heard arguments of Mr. Kapadiya for the complainant. Mr, Bhangale the Nodal Officer remains present for MSEDCL. Mr. Ashtikar, the Nodal Officer argued for GTL Ltd.

06) The complainant has produced copy of letter dated 29.12.2011, to show that she has requested to Executive Engineer to issue bill as per meter reading. It can be therefore said that the complainant did not put forth his grievance before

IGRC and therefore the present complaint should be dismissed on this count. The submission of the respondents has no merit on this point.

07) The respondent did not produce any document or the bill to show that the respondent has issued the bill as per meter reading. It is not even pleaded as to what was the meter reading. The copy of the bill should have been produced. . It is therefore clear that meter reading was not taken and the bill is not issued on taking meter reading. The grievance of the complainant is acceptable on this point. The respondent GTL Ltd. should be therefore directed to take meter reading and to issued revised bill.

08) It is submitted that interest should not be imposed and D.P.C. should not charged. This Forum is of the opinion that as the complainant failed to make payment as per the bill, on protest, and as the complainant enjoyed the amount for the period, **she** is liable to pay interest on due amount however complainant is not liable to pay D.P.C. The bill in question is liable to be set aside. The respondents should in its place issue revised bill, by giving slab benefit. The grievance as such is hereby allowed. The Forum therefore proceeds to pass order as follows.

ORDER

- A) The grievance of the complainant is hereby allowed as follows:-
- B) The disputed bill is hereby set aside.
- C) The respondents shall in place of disputed bill issue revised bill, by taking actual meter reading, by giving slab benefit.. The respondents shall not impose D.P.C.

D) The revised bill shall be issued within a week from the date of this order. The complainant shall make payment as per revised bill within a week from the date of receipt of the revised bill failing which the complainant is liable to pay D.P.C.

Sd/-
(V.S.Kabra)
Member

Sd/-
(V.B.Mantri)
Chairperson

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.
AURANGABAD ZONE AURANGABAD.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.23361720

No. CGRF/AZ/Aur/U/420/2013/04

Date :-

To,

01) Mrs. Hansi R.Jariwala,
Shop No. 10, Tirupati Supreme Enclave,
Behind Railway Station,
Aurangabad.
(Consumer No. 490011301109)

Complainant.

V/s

02) The Executive Engineer (Admn.)
Nodal Office, O/O The Superintending Engineer,
O&M Urban Circle, MSEDCL,
Aurangabad.

03) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

Sub:- Grievance in Case No. CGRF/AZ/Aur/U/ 420 /2012/04

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,
CGRF(AZ) MSEDCL,
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)
MSEDCL, Aurangabad.

Contact details of:

The Electricity Ombudsman,

Plot No.12, Shrikrupa, Vijaynagar, Chhaoni, Nagpur – 440 013

Phone No.(Office) (0712) 20 22 198 (E-mail – cgrfnz@gmail.in)