

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

(Case No. CGRF/AZ/AUR/ JLN / 461 / 2013 /45 /

Date of Filing: 05.07.2013

Date of Decision 14.08.2013

Complainant.

- 01) Narsinha Mandir Trust,
Deshpande Galli,
Tal. Purtur, Dist. JALNA
(Consumer No. 524010010488)

V/s

- 02) The Executive Engineer (Admn.) Respondent No.
Nodal Office, O/O The Superintending Engineer,
O&M Circle, MSEDCL,
JALNA.

Coram:

Shri V.B. Mantri President

Shri V.S. Kabra Member

Shri S.K.Narwade, Member/Secretary

The complainant is consumer of respondent company MSEDCL and having consumer no.524010010488.The complainant has paid regular electricity bills up to May 2010.The complainant has received bill for Rs.13117.39/- for the month of June 2010 showing

initial & final reading as 2533 & 3862 respectively. The bill was for 1329 units, which was not as per meter reading.

The complainant immediately contacted the Asst. Engr. MSEDCL Partur & requested to check the meter and issue correct revised bill. The Asst. Engr. has assured the complainant that the future bill will be issued as per meter reading. However, the complainant received bills for the month of July 2010 & Aug. 2010 showing meter status as LOCKED AND FAULTY respectively.

The respondent has replaced the meter in the month of Nov/Dec 2011 and bill for 4289 units is issued to the complainant showing initial and final reading as 1 & 4192 for Month of Dec 2011 which are wrong and imaginary. The complainant has contacted Asst. Engr. Repeatedly for revision of bill however the correct bill is not issued by respondent.

The respondent has disconnected supply in the Month of Jan 2013 without giving notice. However the bills for the month of Jan 2013 to April 2013 were issued by showing fictitious readings. The complainant submitted his representation to Asst. Engr. On 06/04/2013 for revised bill. However no revised bill is issued by respondent. The complainant has paid bills for Rs.5000/- on 27/12/2010 & 05/06/2012 to avoid disconnection and Rs.20000/- on 10/05/2013 to restore disconnected supply under protest. Therefore the complainant filed the grievance before this forum.

The complainant requested that, the total consumption for the period May 2010 to Nov. 2011 was 1623 units and that from Nov. 2011 till May 2013 was 1525 units. Thus the total units consumed and recorded by the meter during above period is

1623+1535=3158 units. This is required to be split up over the above period and the revise bill is required to be issued based on the tariff applicable during above period and by deducting interest and DPC amount and prayed,

1. The bills issued by Respondent from May 2010 onwards may be quashed.
2. Respondent be directed to issue revise bill as per actual reading and without levying interest and DPC charges.
3. Respondents may be directed to refund excess amount with interest along with Rs.60/- paid towards reconnection charges.
4. Respondent may be directed to pay RS. 5000/- for illegally disconnecting electricity supply and RS. 7500/- towards mental agony and cost.
5. Any other relief as deemed fit by the Hon`ble Form.

The nodal officer for respondent submitted in reply that, on receipt of complaint the spot inspection is carried and bill is revised by splitting consumption up to Dec2011.The revision amount of Rs.44520.79/- is credited to consumers account by feeding (-)B-80 in the month of Feb.2012.and submitted revision statement with CPL.

The forum pursued with revision statement and CPL. The CPL shows that ,the bill for month of Dec2011was issued for 4289 units amounting Rs.40854.24/- .The respondent has revised the wrong abnormal bill as shown in revision statement and effect is given in CPL in the month of Feb2012 for Rs.44520.79/-including past in INTEREST &DPC.The bill for month of Jan2012 issued on average of door lock for 200 units is also given credit in the month of Feb2012 of Rs.889.21/-The bills issued to the complainant since Feb2012 on

words up to June2013 are as per meter reading. The respondent has issued bills with normal status as per meter reading up to May 2010,

The CPL shows that, bill for month Jun2010 is issued showing present reading 3862 and past reading 2533 for 1329 units. The bills for July & Aug.2010 are issued with DOOL LOCK & FAULTY status showing same reading 3862.The respondent himself has corrected the bill in month of Sep2010 showing past reading 2775 & present reading 3015. Therefore the Forum is in the opinion that, bills issued for June, July & Aug2010 are to be quashed and be revised considering consumption for the readings 2553 to2775 i.e. 222 units dividing in three months for June, July & Aug 2010.

The respondent has revised bill for Rs.44520.79/- in the month of Feb2012 only and corrected the wrongly punched reading to I.T., due to mechanical mistake in the month of Sep2010.The bills for all other months are normal: hence the pray of complainant for cost cannot be justified.

Therefore the forum proceeds to pass following order.

ORDER

1. The bills issued for the month of June, July and Aug 2010 are set aside.
2. The bills for June, July and Aug 2010 are to be issued for 222 units by Splitting in three months without interest &DPC.
3. No order as to cost.

Sd/-
(S.K.Narwade.)
Member/Secretary

Sd/-
(V.S. Kabra.)
Member

Sd/-
(V.B.Mantri.)
Chairperson.

