# BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM AURANGABAD ZONE, AURANGABAD.

## Case No. CGRF/AZ/AUR/U/665/2018/05 Registration No. 2017110040

Date of Admission 23.01.2018 Date of Decision 13.03.2018

Complainant: Shri Shivaji Gulab Wadekar, : COMPLAINANT

Bill in the name of:

Late Gulab Tulshiram Wadekar, Plot No. 97, Gut No. 15, Harsool, Dist. Aurangabad 431119 (Consumer No. 490190226678)

#### **VERSUS**

The Executive Engineer (Admn) : RESPONDENT

Nodal Officer,

O/O Superintending Engineer,

Urban Circle, MSEDCL, Aurangabad.

Complainant Representative : Shri SG Wadekar, Complainant

Respondent Representative : Smt. R.A. Kulkarni, EE(Admn),

Urban Circle, Aurangabad

## **CORAM**

Smt. Shobha B. Varma, Chairman

Shri Laxman M. Kakade, Member Secretary

Shri Vilaschandra S. Kabra Member.

#### **CONSUMER GRIEVANCE REDRESSAL DECISION**

- 1) Shri Shivaji Gulab Wadekar, **Bill in the name of**: Late Gulab Tulshiram Wadekar, Plot No. 97, Gut No. 15, Harsool, Dist. Aurangabad 431119 is a consumer of Mahavitaran having (Consumer No. 490190226678) The applicant has filed complaint against the respondent, the Executive Engineer i.e. Nodal Officer, MSEDCL, Urban Circle, Aurangabad under Maharashtra Electricity Regulatory Commission (Consumer Grievance Redressal Forum and Electricity Ombudsman) Regulation 2006 in Annexure (A) on 23.01.2018.
- 2) The complainant is residing on the aforesaid address. The electric meter of his residence is standing in the name of his deceased father namely Tulshiram Wadekar. That on 01.07.2017, the respondent has taken away the electric meter and complainant was called on 04.07.2017 for testing the meter in his presence. The meter was not found faulty, though his signature was obtained but meter reading was not noted. That on 07.07.2017 the bill was issued to him showing 4948 Units. The bill of 07.07.2017 is not matched with the previous reading and not acceptable to him. Within 63 days the units are shown 4948. i.e. on dtd. 27.04.2017 meter reading was 17549 units and on dtd. 10.07.1027 meter reading was 22387 units.
- 3) That, he has submitted the application to Jr. Managing Director, Regional Office, Aurangabad and again his meter was checked and found without any fault, it is submitted that meter jump record may not be display in the meter testing, therefore it is his prayer to issue him monthly bill as per consumption, however since it was not corrected by the

respondent, hence he has prayed for correction of the bill issued on 07.07.2017 produced. (Page No. 6).

- 4) In the say page No. 41 respondent submitted that they have received application from the complainant for correction of the bills accordingly on checking the electric meter of the complainant, bill is revised as RID 4700188 for April 2016 to August 2016 the amount Rs. 3406.54 and (2) RID 7149672 for September 2016 to June 2017 for Rs. 21,293.68.
- 5) Total amount of deducted bill is Rs. 24,700.22 and therefore the corrected bill is issued for the amount of Rs. 67,610.00.
- The respondent on page No. 45 has again submitted that committee of three members was appointed and they have submitted report. That as per the said report, it is proposed to issue bill to the complainant considering 265 units per month for May 2017 & June 2017, instead of 4948 Units. The corrected bill will be for the amount of Rs. 17,876.58 i.e. payable Rs. 17,880/- including balance bills up to February 2018. The manual bill with signature of Addl. Executive Engineer, Shahaganj Sub Division is produced (Page No. 46).
- 7) We have gone through the entire record and the report of committee. It appears that, considering the proposed average bill of 265 units per month for two months and quashing of 4948 units which is incorrectly shown in the bill of May 2017 & June 2017 and waiver of interest amount and DPC charges, the proposed bill of Rs. 17,880/-including balance bills up to February 2018 is correct. It is also accepted by the complainant, hence we pass the following order.

### <u>ORDER</u>

- 1) Bill of Rs. 17,880/- including balance bills up to February 2018, proposed by Committee of Respondent is verified by us. Complainant has accepted the proposed bill. Hence, the matter is disposed of with directions to Respondent to issue computerized bill of Rs. 17880/-
- 2) No order as to costs.
- 3) Compliance be reported within 30 days.

Sd/-Shobha B. Varma Chairman Sd/-Laxman M. Kakade Member / Secretary Sd/ Vilaschandra S.Kabra Member