BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM, AURANGABAD ZONE, AURANGABAD

Case No. CGRF/AZ/AUR/R /58/ 2007/ 27

Date of Filing: 01.09.07 Date of Decision: 24.09.07

M/s Umesh Board & Paper Mills Pvt.Ltd. Gut No. 125, Village Pandhri Pipmalgaon Tal.& Dist. Aurangabad.

(Through its Director Mr. Satyanarayan R.Agrawal)

Consumer Complainant.

V/s

Maharashtra State Electricity Distribution Co.Ltd. Rural Circle, Aurangabad.

Coram: Shri V.A.Hambire President

Shri H.A.Kapadia Member

Shri V.G.Joshi Member secretary

Sub: Grievance under the Maharashtra Electricity Regulatory Commission, (Consumer Grievance Redressal Forum and Ombudsman) Regulations 2006.

1. The consumer has filed his grievance in Annexure

"A" before this Forum on **01.09.07** under Regulation No. 6.10 of the Regulations referred to above. A copy of the grievance was forwarded on 01.09.07 to the Nodal officer and Executive Engineer (Adm) in the office of the Superintending Engineer, Rural Circle, Aurangabad with a request to furnish his response on the grievance within a period of fifteen days and hearing in the matter was fixed on **18.09.07**

2. The grievance of the consumer, in brief, as per consumer, is as stated below..

The consumer is having HT connection for his factory situated at above address and the consumer number allotted is 490019008531. In spite of his repeated follow up with the Distribution Licensee (hereinafter referred to as D.L), the electricity duty is being charged to him in regular monthly bills. He contended that the electricity duty is exempted to his factory and should not be charged by the D.L. He therefore requested the Forum to direct the D.L. not to charge the electricity duty and also to refund the amount paid by him towards electricity duty.

3. On the date of hearing i.e. on 18.09.07, the authorized representative of consumer Shri M.A. Pingle was present. Shri J.G.Jaiswal, Nodal Officer, Shri A. R. Patil, Asst. Engineer, along with Shri Kardile, Accounts Officer and Shri A.K.Gaikwad, Asst. Accounts Officer were present on behalf of D.L. The Nodal officer filed his response on the grievance of the consumer, a copy of same was handed over to the representative of consumer. The Nodal officer in his reply has contended that the application for refund of electricity duty for the period January 2006 to April 2006 has been already forwarded to the office of Electricity Inspector, Aurangabad along with audited statement and after receipt of his approval the electricity duty will be adjusted in bills of the consumer.

The consumer during the hearing brought to the notice of the Forum that the audited statement for refund of electricity duty, send by the Distribution Licensee (hereinafter referred to as D.L.) to the Electrical Inspector is not as per prescribed Proforma and hence same could not be processed at their office. The Nodal officer was directed to file the audited statement in prescribed proforma within three days i.e. before 21.09.07. The audited statement in revised proforma duly signed by the concerned authorities was filed by the Nodal Officer on 21.09.07, copy of the same was given to the consumer.

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ORDER

Since the authority to grant electricity duty exemption is P.W.D. department and the audited statement for refund of electricity duty has been forwarded by the D.L. in requisite proforma to the concerned authority. The grievance of the consumer stands redressed .

(H.A.Kapadia) Member (V.G.Joshi) Member Secretary (V.A.Hambire) Chairman