

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/U/ 418 / 2013 /02 /

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

Sub:- Forwarding of grievance in respect of Shri Panditrao G. Harshe,
Near Satish Motors Petrol Pump, Chitamani Colony, Aurangabad
Consumer No. 490012063765

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum, in respect of Shri Panditrao G. Harshe, Near Satish Motors Petrol Pump, Chitamani Colony, Aurangabad

You are requested to submit your para wise reply on the grievance at the time of hearing. The hearing in the matter will be held on 05.02.2013 at 11.30 Hours.

Member/Secretary
CGRF(AZ) MSEDCL

Encl: As above

Copy to:-

Shri Panditrao G. Harshe,
Near Satish Motors Petrol Pump,
Chitamani Colony,
Aurangabad

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To,
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Aurangabad.

02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

03) Shri Panditrao G. Harshe,
Near Satish Motors Petrol Pump,
Chitamani Colony,
Aurangabad

Subject :- Interim Order Case No. *CGRF/AZ/AUR/U/ 418 / 2013 /02 /*

Heard. Mr. Kapadiya, for the consumer.

The consumer to deposit the sum of Rs.20,000/- at earliest possible.

On depositing the sum of Rs.20,000/-. The respondent is directed, not to disconnect electricity connection, till next order.

Issue notice to respondents to redress the grievance or to submit parawise reply on dated 05.02.2013.

(V.S.Kabra)
Member

(S.K.Narwade)
Member/Secretary

(V.B.Mantri)
Chairperson

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

(Case No. *CGRF/AZ/AUR/U/ 418 / 2013 /02 /*

Date of Filing: 22.01.2013

Date of Interim Relief 28.01.2013

01) *Shri Panditrao G. Harshe,*

Near Satish Motors Petrol Pump,
Chitamani Colony,
Aurangabad
(Consumer No 490012063765).

Consumer Complainant.

V/s

02) The Executive Engineer (Admn.)
Nodal Office, O/O The Superintending Engineer,
O&M Urban Circle, MSEDCL,
Aurangabad.

Respondent No.

03) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

Coram:

Shri V.B. Mantri President

Shri V.S. Kabra Member

Shri S.K.Narwade, Member/Secretary

ORDER

Heard. Mr. Kapadiya, for the consumer.

The consumer to deposit the sum of Rs.20,000/- at earliest possible.

On depositing the sum of Rs.20,000/-. The respondent is directed, not
to disconnect electricity connection, till next order.

Issue notice to respondents to redress the grievance or to submit
parawise reply on dated 05.02.2013.

Sd/-
(V.S.Kabra)
Member

Sd/-
(V.B.Mantri)
Chairperson

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM
AURANGABAD ZONE, M.S.E.D.C.L., AURANGABAD.

(Case No: CGRF/ AZ /AUR/U/ 418 / 2013 /02)

Date of Filing: 22.01.2013

Date of decision 05.03.2013

01) *Shri Panditrao G. Harshe,*
Near Satish Motors Petrol Pump,
Chintamani Colony,
Aurangabad
(Consumer No 490012063765).

V/s

02) The Executive Engineer (Admn.) Respondents .
Nodal Office, O/O The Superintending Engineer,
O&M Urban Circle, MSEDCL,
Aurangabad.

03) The Dy .General Manager(Planning)
GTL Ltd., MIDC, Chikalthana,
Aurangabad.

Coram:

Shri V.B. Mantri	President
Shri V.S. Kabra	Member
Shri S.K.Narwade,	Member/Secretary

REDRESSAL

- 01) The grievance of the complainant is that the respondent has not given details of bill for Rs.43240 and did not supply copy of C.P.L.
- 02) It is the case of the complainant that, the complainant is the consumer of the respondent bearing Consumer No. 490012063765 . The respondent has issued bills without taking meter reading. Meter has

been shown as faulty. The complainant has received bill for Rs.43240 for 2067 units. The respondents did not give details of bills and did not issue copy of C.P.L. It is therefore prayed that the respondents be directed to give such details and to furnish copy of C.P.L

- 03) This Forum has heard submissions of Mr. Kapadiya for the complainant Mr.Bangale represented MSEDCL Mr. Ashtikar argued for GTL Ltd..
- 04) During the arguments it has been submitted by Mr. Ashtikar the Nodal Officer for GTL Ltd. that such details were already given. He however ready to give such details and to furnish copy of CPL to the complainant. Hence in view of the submissions the complaint can be disposed of and the grievance of the complainant can be redressed. This Forum therefore proceeds to pass following order.

ORDER

- 01) The grievance of the complainant is hereby allowed and redressed.
- 02) The respondent GTL Ltd. shall furnish details of the bill of Rs.43240 and copy of CPL from 1.1.2011 to the complainant within a week from the date of order.

Sd/-
(V.S.Kabra)
Member

Sd/-
(V.B.Mantri)
Chairperson

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.
AURANGABAD ZONE AURANGABAD.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.23361720

No. CGRF/AZ/Aur/U/418/2013/02

Date :-

To,

- 01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.
- 02) The Dy .General Manager(Planning)
GTL Ltd., MIDC, Chikalhana,
Aurangabad.

- 03). *Shri Panditrao G. Harshe,*
Near Satish Motors Petrol Pump,
Chintamani Colony,
Aurangabad
(Consumer No 490012063765).

Sub:- Grievance in Case No. CGRF/AZ/Aur/U/ 418 /2012/03

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,
CGRF(AZ) MSEDCL,
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)
MSEDCL, Aurangabad.

Contact details of:

The Electricity Ombudsman,
Plot No.12, Shrikrupa, Vijaynagar, Chhaoni, Nagpur – 440 013
Phone No.(Office) (0712) 20 22 198 (E-mail – cgrfnz@gmail.in)