

CONSUMER GRIEVANCE REDRESSAL FORUM

MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/U/ 445 / 2013 /29 /

Date :-

To,
01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.

02) The Dy.General Manager(Planning)
GTL Co. Ltd. Franchise of MSEDCL,
Chikalthana, Aurangabad.

Sub:- Forwarding of grievance in respect of Smt. Sunita Jaon khandagale,
House No 1304 Mission Compound Chavani Aurangabad.
(Consumer No. 490010529490)

Dear Sir,

Please find enclosed herewith a copy of the grievance application
Received by the Forum, in respect of Smt. Sunita Jaon khandagale,
House No 1304 Mission Compound Chavani Aurangabad.

You are requested to Redress the grievance or submit your para wise
reply at the time of hearing. The hearing in the matter will be held on
18.06.2013 at 11.30 Hours.

Encl: As above

Member/Secretary
CGRF(AZ) MSEDCL
Aurangabad

Copy to:-
Smt. Sunita Jaon khandagale,
House No 1304 Mission Compound,
Chavani Aurangabad.

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM,
AURANGABAD.

Case No. CGRF/AZ/AUR/U/445/2013/29.

Date of Filing 04.06.2013
Date of Decision 31.07.2013

Smt. Sunita Jaon khandagale,
House No 1304 Mission Compound,
Chavani Aurangabad.

Complainant.

VERSUS.

The Nodal Officer,
MSEDCL, Urban Circle,
Aurangabad.

Respondents.

M/s GTL Limited,
Franchise of MSDCL.
CIDCO, Aurangabad.

CORAM:

Shri. V.B.Mantri. Chairperson.
Shri S.K. Narwade Member/Scretery
Shri V.S. Kabra, Member.

REDRESSAL - DECISION.

The complainant has taken electric connection for domestic purpose since 31.01.1986. In the year 2008-2009, the respondent has issued bills showing R.N.A. status. The respondent replaced the meter in the month of July 2009 and issued bill of Rs.23166.70/- showing reading 2925. The complainant submitted complaint to respondent in writing @ orally for revision of wrong bill issued. The

respondent has not issued corrected revise bill. The complainant has paid Rs.6000/- and Rs.2000/- in the month of Nov.2009 and Feb.2011.to avoid disconnection of power supply. The respondent has not revised the wrong bill; hence the bill is increased to Rs.48529.56/- @ respondent has disconnected the power supply. Therefore complainant has filed the grievance to the forum.

The respondent G.T.L. submitted in reply that, the disputed bill for month of July 2009 having consumption 2926 units pertains to MSEDCL.Since Jan.2012 bills on faulty status an average basis issued till Mar.2013.Those bills with faulty status were revised as per reading to Rs.10743.77/- against energy and Rs.8756/- adjustment on interest, Rs.19499.77/- was credited in the month of April 2013.The bills for month of April, May, & June 2013 are issued on average of 147 units; will be credited in July 2013 as per meter reading. For the period prior to May2011 MSEDCL has to decide about arrears.

The respondent MSEDCL submitted in reply that, the disputed bill pertaining to MSEDCL period is revised for RS.21760.52/- & intimated to G.T.L. for feeding (-) B-80.Nodal officer MSEDCL presented the copy of intimation letter & revision statement before forum.

The forum heard both complainant, GTL & MSEDCL and also gone through the documents submitted by respondents. The bill for disputed period is already revised by respondents along with relief of DPC & INTEREST charged. The grievance of complainant is redressed. Therefore the forum comes to the conclusion that the grievance is redressed and as such complaint is to be disposed of. Hence following order.

ORDER

1. The grievance is redressed hence complaint is disposed of.

Sd/-
(S.K.Narwade.)
Member/Secretary

Sd/-
(V.S. Kabra.)
Member

Sd/-
(V.B.Mantri.)
Chairperson.

CONSUMER GRIEVANCE REDRESSAL FORUM
MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.
AURANGABAD ZONE AURANGABAD.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.2336172

No. CGRF/ AZ /AUR/u/445/2013/29

Date :-

To,

- 01) The Executive Engineer (Administration)
Nodal Office, O/O Superintending Engineer ,
O&M Urban Circle, M.S.E.D.C.L.,
Aurangabad.
- 02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.
- 03) Smt. Sunita Jaon khandagale,
House No 1304 Mission Compound,
Chavani Aurangabad.

(Consumer No.490010529490)

Sub:- Grievance in Case No. CGRF/ AZ /AUR/U/445/2013/29

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary,
CGRF(AZ) MSEDCL,
Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ)
MSEDCL, Aurangabad.

Contact details of:

The Electricity Ombudsman,
Plot No.12, Shrikrupa, Vijay agar, Chhaoni, Nagpur – 440 013
Phone No.(Office) (0712) 20 22 198 (E-mail – cgrfnz@gmail.in)

