CONSUMER GRIEVANCE REDRESSAL FORUM MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD.

Old Power House Premises, Dr. Ambedkar Road, Aurangabad. Phone: 0240 - 2336172

No:- CGRF/AZ/AUR/U/ 443 / 2013 /27

Date:-

To,

01) The Executive Engineer (Administration) Nodal Office, O/O Superintending Engineer , O&M Urban Circle, M.S.E.D.C.L., Aurangabad.

02) The Dy. General Manager(Planning) GTL Ltd., T-9 Software Technology Park, MIDC Chikalthana, Opp: ESI Hospital, Aurangabad.

Sub:- Forwarding of grievance in respect of Shri Remeshchandra kantiyalal Toshaniwal 4 A wing Tamane Meridian Nageshwarwadi Aurangabad (Consumer No. 490011442665)

Dear Sir,

Please find enclosed herewith a copy of the grievance application received by the Forum, in respect of Shri Remeshchandra kantiyalal Toshaniwal 4 A wing Tamane Meridian Nageshwarwadi Aurangabad

You are requested to submit your para wise reply on the grievance at the time of hearing. The hearing in the matter will be held on 18.06.2013 at 11.30 Hours.

Member/Secretary CGRF(AZ) MSEDCL Aurangabad

Encl: As above Copy to:-

Shri Remeshchandra kantiyalal Toshaniwal, 4 A wing, Tamane Meridian, Nageshwarwadi, Aurangabad

BEFORE THE CONSUMER GRIEVANCE REDRESSAL FORUM, AURANGABAD.

Case No. CGRF/AZ/AUR/U/443/2013/27.

Date of Filing 04.06.2013 Date of Decision 13.08.2013

Complainant.

Shri Remeshchandra kantiyalal Toshaniwal, 4 A wing, Tamane Meridian, Nageshwarwadi, Aurangabad

VERSUS.

The Nodal Officer, MSEDCL, Urban Circle, Aurangabad. Respondents.

M/s GTL Limited, Franchise of MSDCL. CIDCO, Aurangabad.

CORAM:

Shri. V.B.Mantri. Chairperson.

Shri S.K. Narwade Member/Scretery

Shri V.S. Kabra, Member.

REDRESSAL-DECISION.

The complainant has submitted his grievance against the bill issued till Jan.2013 from Sept.2011, on basis of wrong reading.

The respondent GTL. has issued revised bill today i.e. on 13/08/2013. The copy of revised bill is issued to the complainant. He is satisfied with revised bill. He has no further complaint. The grievance as such is redressed. The forum as such proceeds to pass following order.

<u>ORDER</u>

The grievance of the complainant is redressed. No order as to costs.

Sd/- Sd/- Sd/- (S.K.Narwade.) (V.S. Kabra.) (V.B.Mantri.)
Member/Secretary Member Chairperson.

CONSUMER GRIEVANCE REDRESSAL FORUM MAHARASHTRA STATE ELECTRICITY DISTRIBUTION COMPANY LTD. AURANGABAD ZONE AURANGABAD.

Old Power House Premises, Dr.Ambedkar Road, Aurangabad. Phone No.2336172

No. CGRF/ AZ /AUR/U/443/2013/27

Date :-

To,

01) The Executive Engineer (Administration) Nodal Office, O/O Superintending Engineer, O&M Urban Circle, M.S.E.D.C.L., Aurangabad.

02) The Dy. General Manager(Planning)
GTL Ltd., T-9 Software Technology Park,
MIDC Chikalthana, Opp: ESI Hospital,
Aurangabad.

O3) Shri Remeshchandra kantiyalal Toshaniwal, 4 A wing, Tamane Meridian, Nageshwarwadi, Aurangabad (Consumer No. 4900 11442665)

Sub:- Grievance in Case No. CGRF/ AZ /AUR/U/443/2013/27

Please find enclosed herewith a copy of the order passed by the Forum in the case mentioned above. The consumer, if not satisfied with the decision of the Forum, is at liberty to make a representation to the Electricity Ombudsman, the contact details of whom is as under, within a period of 60 days from the date of this order.

Encl: As above

Member/Secretary, CGRF(AZ) MSEDCL, Aurangabad

Copy submitted with respect to:-

The Chief Engineer(AZ) MSEDCL, Aurangabad.

Contact details of:

The Electricity Ombudsman,
Plot No.12, Shrikrupa, Vijay agar, Chhaoni, Nagpur – 440 013
Phone No.(Office) (0712) 20 22 198 (E-mail – cgrfnz@gmail.in)